

# South Coast AQMD's Compliance & Enforcement Program

Governing Board Retreat  
May 2019





# Overview of the Office of Compliance & Enforcement (OCE)

I. Recent History

II. The Current Compliance Program


III. The Future of Enforcement

# I. Recent History

- Created in June 2016
  - Previously part of Engineering & Compliance
  - New DEO and 2 manager positions added
  - Streamlined processes, such as approvals for violations

# I. Recent History (cont.)

- Digitizing compliance resources
  - a) Rule 1403 asbestos web app



**South Coast  
AQMD**

- Dashboard
- New Notification
- User Preferences
- Rule 1403 FAQ
- Asbestos Survey Report Checklist
- Procedure 5 Guidelines
- My Account
- Reports
- Logout

**South Coast Air Quality Management District**

New Notification

**Please read the instructions below before continuing to create a New Rule 1403 Notification**

The fees for Rule 1403 Notifications vary based on the TOTAL AMOUNT of asbestos removed, the DEMOLITION SIZE of the building, whether the asbestos has been disturbed, etc.

This form will prompt you to upload required documents based on the selections you make while creating this Notification.

Please review the following mandatory document types and have electronic copies of them available for upload when prompted.

Type of Notification	Required Document To Upload
Emergency Asbestos Removal	Emergency Letter (14-day Waiver)
Ordered Demolition	Ordered Demolition Letter
Planned Renovation	Planned Renovation Schedule
Procedure 4	Site Survey (including Lab Results & Chain of Custody) ...
Procedure 5	Site Survey (including Lab Results & Chain of Custody) ...



## b) Daily inspector activity reporting now electronic

●○○○ T-Mobile LTE 3:15 PM

< August

S	M	T	W	T	F	S
6	7	8	9	10	11	12

Thursday August 10, 2017

6 AM 10-37 0615 hrs, 3123 Miles, John Doe (JD12)

7 AM Reports 123 Main Street - Inspection prep, called...

8 AM E/L First Communications 123456, E00000

9 AM Break

10 AM E/L Contact Corp 22222, NOV P00000

11 AM Complaint 123456

Noon Lunch

1 PM Complaint 7890123

2 PM Follow-up Hunter Products 33333

3 PM 3:15 PM Break

4 PM E/L Quick Dry Cleaning 444412 / NC E010101

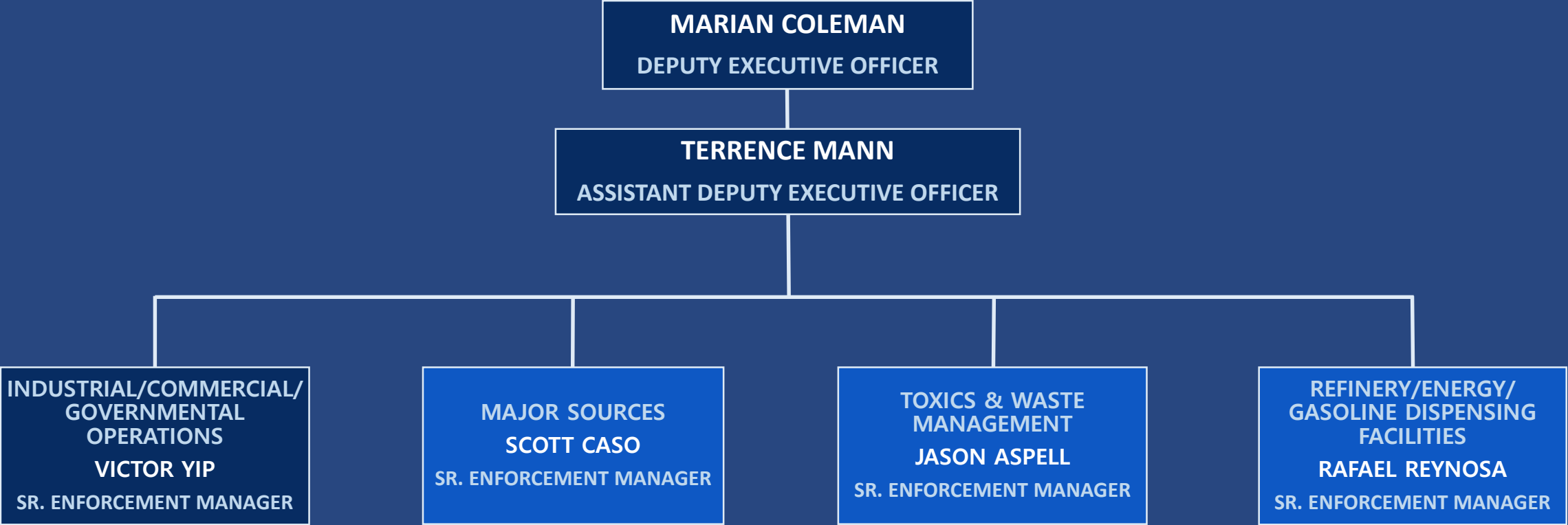
5 PM Reports - 123 Main Street, City, First Communications 123456, Complaint 123456, Qui...

6 PM 10-42 1755 hrs, 4544 Miles

Today Calendars Inbox



# OCE Team Restructuring



Currently OCE consists of 131 staff members



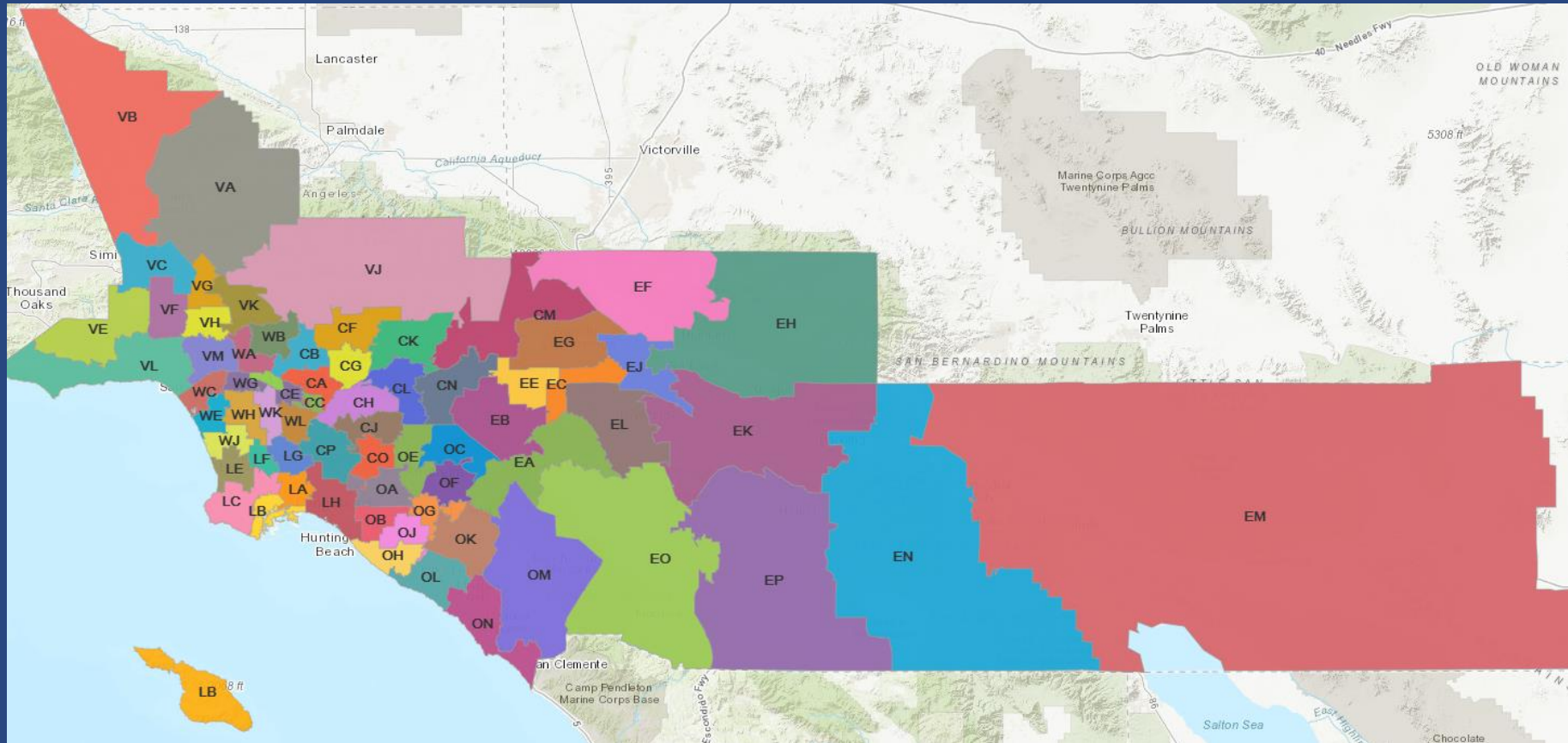
## II. Current Compliance Program

- Over 27,000 permitted sources
- More than 10,000 public complaints annually
- 83 inspectors



## II. Current Compliance Program (cont.)

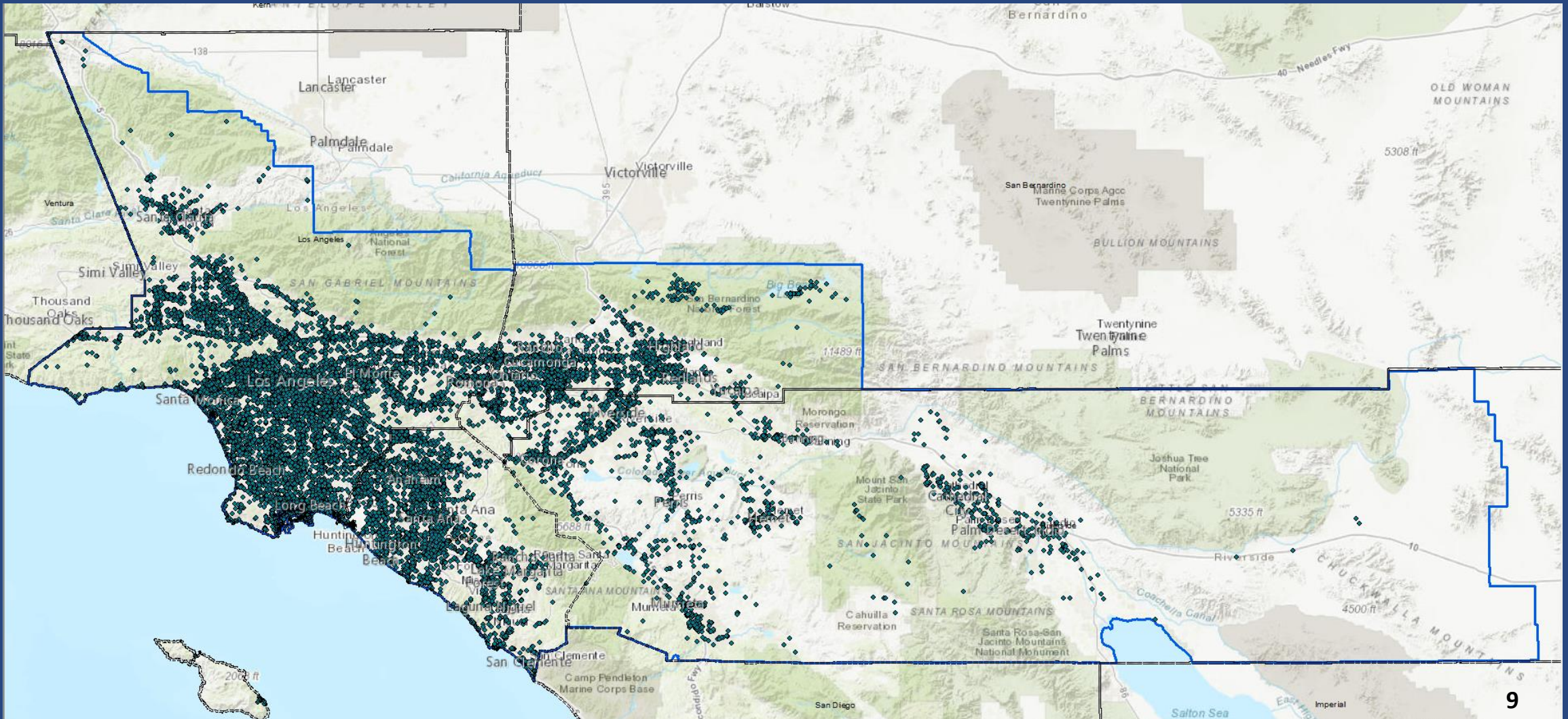
- Geographic coverage of 68 sectors, plus facility-specific teams and subject matter expertise





# Distribution of Facilities with Active Permitted Equipment

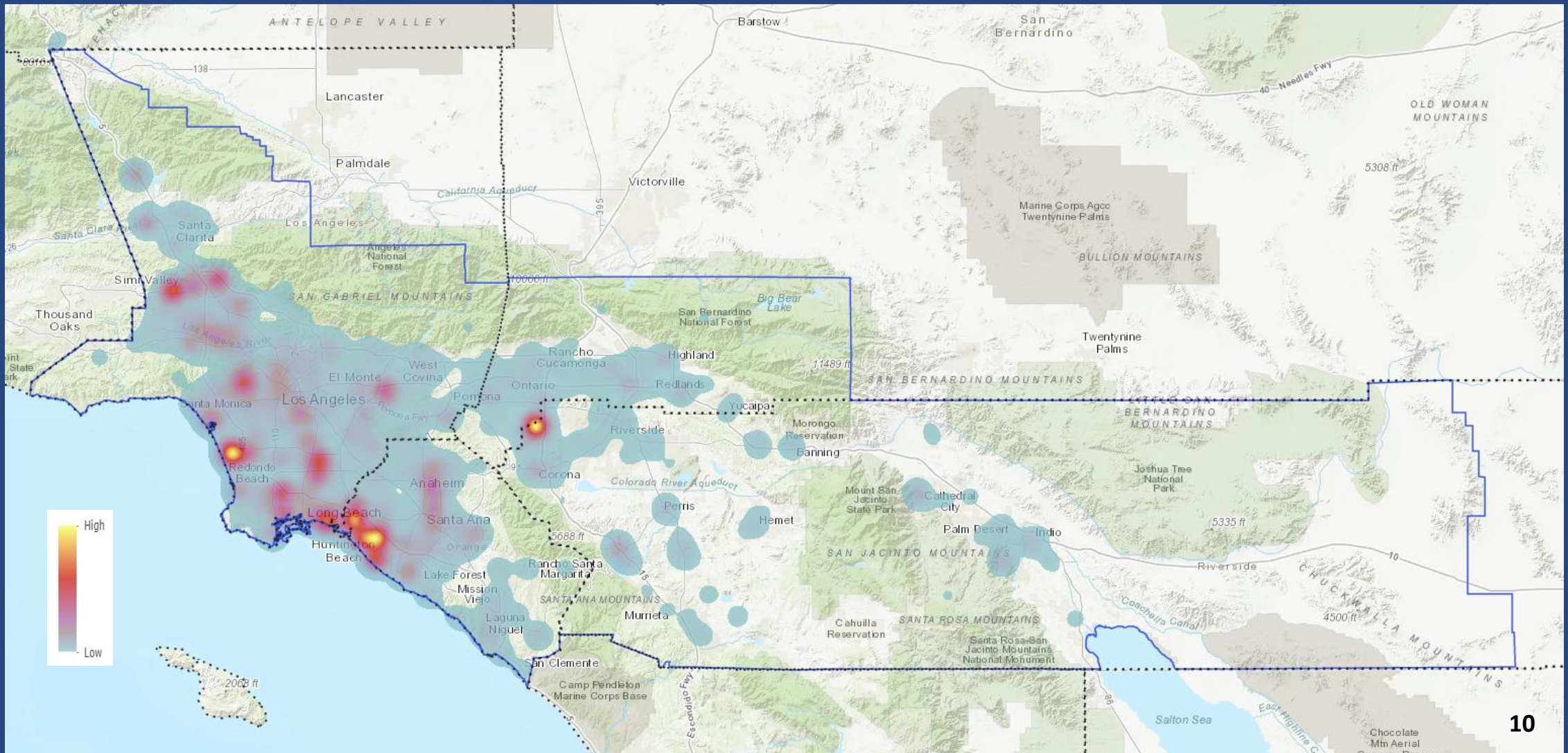
## April 2019





# Concentration of Complaints Received

## Calendar Year 2018

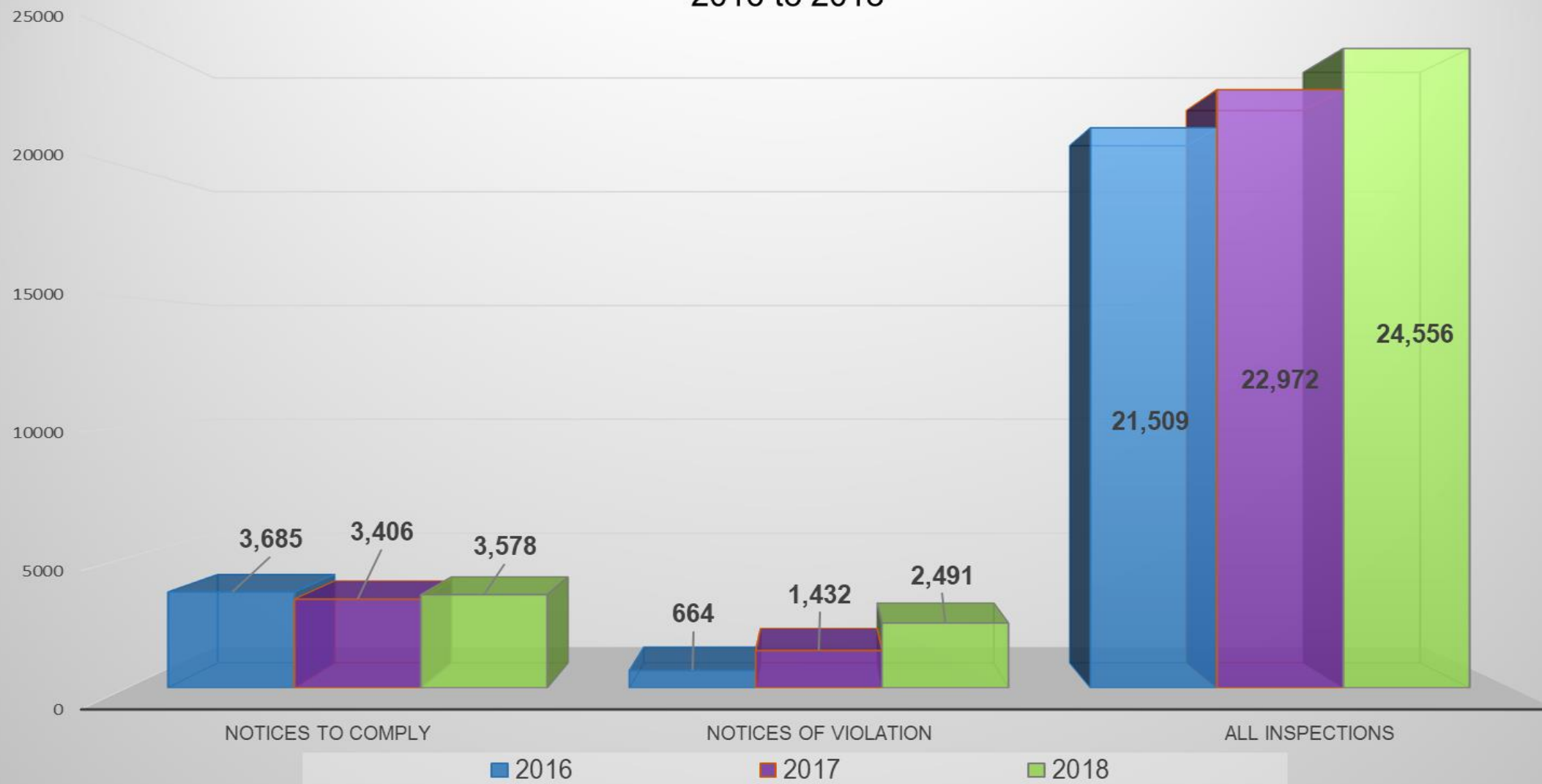




# Key Compliance Activities

- 364 Title V Major Sources
- 267 RECLAIM Facilities
- 7 Oil Refineries
- 108 Chrome Facilities
- Over 13,000 PERP Units
- Largescale Investigations

## Inspection Trends 2016 to 2018



# Continued Emphasis on Technology

- Web-based complaint submission
- Upgrading Rule 1403 asbestos web app
- Digital document submission system
- Expanded use of investigative technologies







# Enhanced Inspector Training

- First Responder Operations (FRO)
- Hazardous Waste Operations and Emergency Response (HAZWOPER) 40-hour certification
- AHERA (Asbestos)
- Defensive Driving
- CARB Courses
- Task Force/Criminal Investigations



# Key Challenges & Efforts to Address

- Asbestos notifications and widespread noncompliance
- Non-Title V inspections
- Lost access to carpool lane

# The Future of Enforcement

New initiatives/approaches:

Asbestos  
Strike Force

Complaint  
Resolution  
Team

Coastal Odor  
Investigations

# Developing Modern Metrics

- Current statistics do not capture all compliance activities
- Additional rule requirements and outreach
- Evaluating new metrics

# Interagency Partnerships



# The AB 617 Challenge

- Year One Communities:
  1. Wilmington, Carson, and West Long Beach
  2. East Los Angeles, Boyle Heights, and West Commerce
  3. San Bernardino and Muscoy
- Community Steering Committees
- Extent of new obligations not yet determined
- Anticipate 1-2 more communities in Year Two

# Conclusions

- Significant changes and improvements over last 3 years
- Continuing to evolve and modernize
- Going forward... **Build, Connect, Lead!**