



# South Coast AQMD

## Inter-Agency Complaint/Information

### Referral List

**Agriculture, U.S. Department of:**

Farm Service  
 Crop Natural Disaster  
 Conservation reserve program  
 Food safety Inspection  
 Meat & Poultry Recall  
 Consumer Education & Information  
 Animal & Plant Health  
 Hotline (202)720-2791  
[www.usda.gov/](http://www.usda.gov/)

**Aircraft Emissions (FAA):**

Federal Aviation Administration  
 Aircraft Emissions  
 Flight Standard Information  
 Public Information  
 General Concerns (866)835-5322  
 Contrails (202)267-3576  
[www.faa.gov](http://www.faa.gov)

**Animal Control Center:**

Stray/deceased animals  
 Vaccination clinic  
 Lost animals  
 Pet Adoption  
 Los Angeles City (888) 452-7381  
 Orange County (714)935-6848  
 Riverside County (951)358-7887  
 San Bernardino County (800)472-5609  
 San Bernardino City (909)384-1304

**Asthma & Allergy Foundation:**

Breath-Mobile Children's Program (323)937-7859  
 Senior's Program (800)624-0044

(323)937-7859  
[www.aafasocal.com](http://www.aafasocal.com)

**Bee Infestation:**

Vector Control  
 Los Angeles County (626)944-9656  
 Orange County (714)971-2421  
 Riverside County (951)340-9792  
 San Bernardino (909)387-4692  
[www.ccc.ca.gov](http://www.ccc.ca.gov)

**California Department of Food & Agriculture:**

Calls pertaining to Malathon spraying (800)491-1899  
**CalEPA:**  
 Cal. Air Res. Board- CARB (800)642-4450  
 (Vehicle Smog Info Referee) (626)575-6800  
 (800)242-4450

Department of Pesticide Regulation (916)445-4300

Department of Resources, Recycling and Recovery (916)322-4027

Department of Toxic Substances Control (916)324-1826

Office of Environmental Health Hazard Assessment (916)324-7572

State Water Resources Control Board (916)341-5250

**California Highway Patrol:**

Los Angeles (323)982-4900  
 Orange County (949)559-7888  
 Riverside County (951)637-8000  
 San Bernardino County (909)383-4247

To report hazardous roadway conditions or traffic related matters requiring immediate attention.  
 (800)TELL-CHP  
 (800)835-5247

**California Legislature:**

State Capitol (916)324-0333

**Cal Osha:**

California Occupational Safety/Health Admin Enforcement/internal odors & conditions in place of business.  
 Industrial welfare labor standards  
 Permit, cranes, pressure vessels  
 Code regulations of asbestos  
 Anaheim/Santa Ana (714)558-4451  
 Los Angeles (213)576-7451  
 Riverside/San Bernardino (909)383-4321  
 Van Nuys (818)901-5403

[www.dir.ca.gov](http://www.dir.ca.gov)

**Caltrans:**

State Highway repairs, line, & markers  
 Maintenance, potholes, broken sprinklers  
 Graffiti.  
 Los Angeles County (323)259-1806  
 Monrovia (213)897-3656  
 Orange County (657)328-6000  
 San Bernardino (909)383-4025  
 West Covina (626)472-0046

[www.dot.ca.gov](http://www.dot.ca.gov)

**Coalition for Clean Air:**

811 W. 7<sup>th</sup> St. Suite 1100



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## Inter-Agency Complaint/Information

### Referral List

Los Angeles, CA 90017 (213)630-1192  
[www.coalitionforcleanair.org](http://www.coalitionforcleanair.org)

**Consumer Affairs, Dept. of:**  
Protect consumers (800)952-5210  
[www.dca.ca.gov](http://www.dca.ca.gov)

**DOG/Division of Oil & Gas /District 1:**  
Potential oil spills & gas releases involving oil wells. (562)570-2000

**Environmental Health Services:**  
Los Angeles County (626)430-5300  
Riverside County (951)358-5172  
San Bernardino County (800)442-2283  
Orange County (714)433-6000  
Long Beach (562)570-2850  
Mold Complaints (888)700-9995

**EPA:**  
Stratospheric Protection Hotline (916)323-2514  
Also, complaints of Freon released into the atmosphere. (800)424-8802  
[www.epa.gov/otag/aviation.htm](http://www.epa.gov/otag/aviation.htm)

**EPA/Toxic Substance:**  
Environmental Protection Agency  
Regulation hazardous waste facilities/Drug  
Promoting pollution prevention  
Public Health, landfills, industries  
Los Angeles/Glendale (818)717-6500  
Cypress (714)484-5300  
[www.epa.gov](http://www.epa.gov)

**Flood Control:**  
Maintenance & Operations  
Floor Channels  
Storm Drains (626) 458-5100  
Report dangerous condition (800)675-4357

**Health Haz Mat:**  
Hazardous Materials  
Business inspections  
Chemical spills  
Permits fire, film, building  
Illegal dumping (800)698-6942  
Los Angeles County (323)890-4045  
Riverside (951)358-5055  
(Haz Mat Div) Environmental Services  
San Bernardino (909)386-8418  
SB County FD  
(part of Water Quality Control Board)  
Cleanup abatement discharges of aquatic pesticides/401 water quality certification above ground tanks  
Los Angeles County (213)576-6600  
Riverside/San Bernardino (951)782-4130  
[www.swrch.ca.gov/rwqcb8](http://www.swrch.ca.gov/rwqcb8)

**Lead Poisoning:**  
National Lead Information (415)947-4280

**Los Angeles County Public Health Department:**  
(213)738-3220  
[tox@ph.lacounty.gov](mailto:tox@ph.lacounty.gov)

**Los Angeles County of Public Works:**  
Hazardous Materials (closed Friday's)  
(888)253-2652

**Metropolitan Transportation:**  
Transportation Incentive Program  
Freeway Service Patrol  
Metro rail locations, maps  
Customer relations, fare information  
Los Angeles County (213)922-6235  
[www.mta.net](http://www.mta.net)

**Mosquitoes:**  
Los Angeles Mosquito Abatement  
(310)915-7370

**Orange County Public Health Department:**  
Administrative Office (714)433-6000  
Online Complaint System  
<http://www.ochealthinfo.com/eh/contact/complaints>

**Public Utilities Commission:**  
Utility Rates & Billing Problems (800)649-7570  
[www.cpuc.ca.gov](http://www.cpuc.ca.gov)

**Riverside County Public Health Department:**  
Health Administration Building (951)358-5000

**San Bernardino County Public Health Department:**  
Administrative Office (800)782-4264  
Complaint Line  
<http://wp.sbcounty.gov/dph/about/report-problem/>



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## Inter-Agency Complaint/Information Referral List

### Sewer and Storm Drain:

L.A. City "311" or (866)447-3937  
 L.A. Co Public Works (626)458-4357

### Smoking Establishment (Reporting):

Reporting Smoking violators  
 Los Angeles (213)351-7890

### Southern California Gas Company:

Service for Business/Residential  
 Gas Leaks  
 Billing  
 Home Energy Program (800)622-0620

### State of California Website:

[www.ca.gov](http://www.ca.gov)

### Storm Drain Dumping (Illegal):

Storm Water Management (800)974-9794

### United States EPA:

Asbestos Hotline (800)368-5888  
 Emergency Planning and Community Right-to-Know  
 Act Information Center (800)424-9346  
 Environmental Justice Hotline (800)962-6215  
 Lead Information Center Hotline (800)424-5323  
 National Response Center (800)424-8802  
 Oil Information Center (800)424-9346  
 Pesticides Hotline (800)858-7378

[npic@ace.orst.edu](mailto:npic@ace.orst.edu)

Pollution Prevention Clearinghouse (202)566-0799

[ppic@epa.gov](mailto:ppic@epa.gov)

Toxics Release Inventory Information Center  
 (800)424-9346 Ext.3

Toxic Substances Control Act Hotline  
 (202)554-1404

### [Tsca-hotline@epa.gov](mailto:Tsca-hotline@epa.gov)

Vehicles and Engines Imports Hotline  
 (734)214-4100

Region 9 (Pacific Southwest) Customer Service  
 Line (866)372-9378

### Water Quality Control Board:

State Board (916)341-5455  
 Los Angeles County (213)576-6600  
 Orange /Riverside (951)782-4130  
 San Bernardino (760)241-6583

### Weather Bureau:

Fire weather  
 Tropical weather  
 Forecast, warnings, satellite images  
 Advisory preparedness/information  
 Los Angeles/Oxnard (805) 988-6610  
 Riverside/San Bernardino (951) 276-6750

[www.fs.fed.us/rf/rsgis\\_fire/weather\\_satellite](http://www.fs.fed.us/rf/rsgis_fire/weather_satellite)

### Weights & Measures, Department of:

Accuracy of fuel dispensers  
 Food meters  
 Fuel Dispensers  
 Pesticides-Rodents  
 Quality of fuel  
 Weed abatement, plant pathology  
 Los Angeles County (562)622-0402  
 Orange County (714)955-0100

[www.ocagcomm.com](http://www.ocagcomm.com)

Riverside  
 San Bernardino

(951)955-3030  
 (909)387-2140