

BOARD MEETING DATE: June 5, 2020

AGENDA NO. 7

PROPOSAL: Authorize Purchase of Oracle PeopleSoft Software and Support

SYNOPSIS: The South Coast AQMD uses Oracle's PeopleSoft Integrated Financial/Human Resources System. The software package provides purchasing, accounting, asset management, financial management, project reporting, payroll and human resources functionality for the South Coast AQMD. The maintenance support for this system expires August 13, 2020. This action is to obtain approval for a three-year contract with Oracle America, Inc. for \$764,280. Funds for the first year's purchase are included in the IM's FY 2020-21 Budget and will be included in subsequent fiscal year budget requests.

COMMITTEE: Administrative, May 8, 2020; Recommended for Approval

RECOMMENDED ACTION:

Authorize the Procurement Manager to issue a purchase order for three years of Oracle PeopleSoft software maintenance support from Oracle America, Inc. for the integrated Financial/Human Resources System for the period of August 13, 2020 through August 13, 2023, at a cost not to exceed \$764,280.

Wayne Nastri
Executive Officer

RMM:MH:HPT:HLP

Background

In April 1998, after an extensive competitive bidding process, the South Coast AQMD purchased the Oracle PeopleSoft Financial/Human Resources System to enhance the

functionality of the overall finance system. The Oracle PeopleSoft system eliminated duplicate effort, where possible, and integrated processes that access the same data. The software package provides purchasing, accounting, asset management, financial management, project reporting, payroll, and human resources functionality for the South Coast AQMD. Software support includes day-to-day technical support, software patches and bug fixes, and software upgrades. Software maintenance support for the Oracle PeopleSoft system expires August 13, 2020.

The system also uses Oracle database software. The Oracle database is used to store all of the data used in the software system. The database support includes day-to-day technical support, software patches and bug fixes, and software upgrades. Software maintenance support for Oracle database software also expires August 13, 2020.

Oracle PeopleSoft maintenance support includes the following services:

Software Maintenance	Licensed product updates, enhancements, and repairs
Customer Care Business Center	Resolution of business issues and aid in finding assistance within PeopleSoft's customer service
PeopleSoft Advisor	Business-oriented information needs and advice
PeopleSoft Plugged In	Electronic distribution of information on new releases, fixes and patches, and software updates
Customer Connection	Online access to PeopleSoft information, including news, documentation, training, and user groups
Global Support Center	Assistance in resolving online operating difficulties, system failures, PeopleSoft application-related problems, potential system bugs, and installation and upgrade issues
Access to PeopleSoft Forum	Access to database documentation and PeopleSoft application problems and fixes

Oracle database maintenance support includes the following services:

Software Maintenance	Licensed product updates, enhancements, and repairs
Software Support	Assistance in resolving online operating difficulties, system failures, Oracle application-related problems, potential system bugs, and installation and upgrade issues

Sole Source Justification

Section VIII.B.2 of the Procurement Policy and Procedure identifies circumstances under which a sole source purchase award may be justified. These requests for a sole source award are made under provision VIII.B.2.c.(2) and (3). The services are available from only the sole source; involve the use of proprietary technology; and use key contractor-owned assets for project performance.

Proposal

Oracle America, Inc. is the sole manufacturer and provider of PeopleSoft and Oracle database software and therefore, the only source for software maintenance support licensing agreements. Staff recommends approval of a three-year contract for Oracle PeopleSoft software maintenance support at a cost not to exceed \$764,280 at \$254,760 per year.

Resource Impacts

Sufficient funds are included in Information Management's FY 2019-20 Budget Services and Supplies Major Object, Professional and Specialized Services account.