AGENDA NO. 24



Status Report on Backlog Reduction Efforts

Governing Board Meeting June 1, 2018

Background



October 2016 Plan

Board direction October 2016

- Reduce pending application inventory by 50% within two years
- Authorized \$4.4 million for effort

Regular updates to Stationary Source Committee





Progress

 Recently surpassed final target

- Ahead of time
- Under budget



Backlog Update

- Lowest inventory in 30+ years
- Efforts to continue to build cushion to address RECLAIM transition



* Through May 15, 2018



Backlog Update (cont.)

Accounting for permits to construct issued, the application inventory has been further reduced



* Through May 15, 2018



Improved Production Rates



^{*} Through May 15, 2018



Highlights

- Exceeding production milestones
- Initiated employee recognition program

Applications Processed



■ FY Goal ■ FY 16/17 ■ FY 17/18* (Pro-rated)



Online and Automation Initiatives

Goals

Improved permit processing and service to stakeholders

- Migrate to all electronic application submittals
- No more paper forms / submittals
- Transparency, responsiveness and efficiency

Phase I - Online permitting

- Dry Cleaning Facilities
- Automotive Spray Booths
- Gasoline Dispensing Facilities





Online and Automation Initiatives (cont.) Phase II

Online Filing / Paperless processing

- Boilers, process heaters
- Oil production wells
- Negative air machines
- Charbroilers



Application status dashboard

- Public accessibility
- Enhanced metrics





Fostering Culture of Excellence



Continual Improvement Cycle



Moving Forward



Continue progress

- Mindful of challenges
 - Processing residual aged apps of increasing complexity and challenges
 - Managing RECLAIM transition
 - Maintaining lower vacancy rate
- Celebrate milestone achievement

More hopeful than ever for continued success!

