ANHEUSER-BUSCH LLC., LA BREWERY (FID 16642)
VARIANCE CASE NO: 5960-2
INDEX OF EXHIBITS IN SUPPORT OF FIRST AMENDED PETITION

Exhibit	Description	Date(s)	Timeline Entries	Pages
1	Timeline in Support of First Amended Petition.	November 4, 2026	All	1–5
2	Daily transmission logs: CEMLink System Events Reports and D6 CEMS Data Summary Reports showing the last successful RECLAIM submittal (October 2 data) and the first failed submittals (no dial tone).	October 3–4, 2026	10/3, 10/4	6–11
3	CEMLink RECLAIM submittal alarm e-mail and EHS Manager's IT service request (RITM20800517).	October 5, 2026	10/5	12–15
4	E-mail exchange between Onterris and SCAQMD Senior Air Quality Engineer Ryan Maxwell regarding the modem line outage and Rule 2012(c)(3)(C).	October 6, 2026	10/6	16–18
5	E-mail submitting the Ex Parte Emergency Variance Petition to the Clerk of the Board.	October 9, 2026	10/9	19–20
6	Hearing Board Ex Parte Minute Order, Case No. 5960-2.	October 9, 2026	10/9, 11/8	21–23
7	E-mails between the facility, AB corporate telecommunications staff, and Granite regarding Service Ticket No. 7027664 (Granite Ticket GRTTC-169822269).	October 5 – November 3, 2026	10/5, 10/6–10/19, 10/20, 10/22, 10/27, 11/3	24–84
8	E-mail submitting the Interim and Regular Variance Petition to the Clerk of the Board.	November 3, 2026	11/3	85–86

Page numbers refer to the footer page numbers of the compiled exhibit set, including exhibit cover sheets.

EXHIBIT 1

TIMELINE ISO PETITIONER'S

FIRST AMENDED PETITION FOR VARIANCE

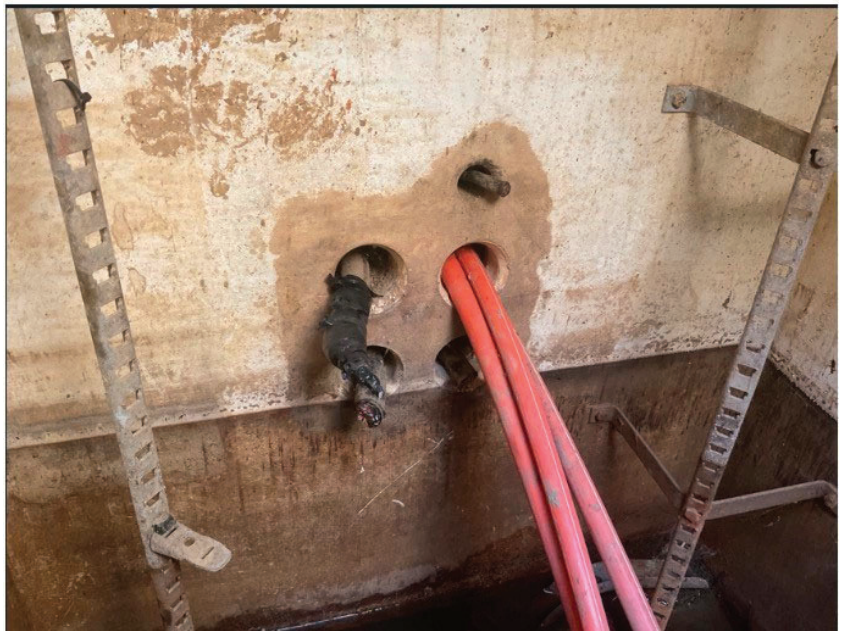
ANHEUSER-BUSCH LLC., LA BREWERY (FID 16642)
VARIANCE CASE NO: 5960-2
TIMELINE IN SUPPORT OF FIRST AMENDED PETITION

Date	Event	Source / Exhibit
10/3/2026	At 2:00 a.m., the daily RECLAIM submittal of October 2 data was transmitted successfully. This was the last successful transmission.	Exhibit 2 - Daily transmission log
10/4/2026	At 2:00 a.m., the daily RECLAIM submittal of October 3 data failed (no dial tone). Repeated attempts the same day also failed.	Exhibit 2 - Daily transmission log
10/5/2026	At 4:00 a.m., the EHS Manager received a CEMLink data transfer alarm and the facility learned of the outage. At 10:06 a.m., the EHS Manager opened an IT service request (RITM20800517) to investigate. The facility notified SCAQMD (Operator #8, Notice No. 907742) at 12:53 p.m. the same day and contacted its environmental consultant, Onterris USA, Inc. The facility opened a repair ticket with its telecommunications provider, Granite (underlying carrier AT&T), for three affected lines, including the modem line (818-779-0826). AT&T committed to complete the repair by October 18, 2026.	Exhibit 3 - CEMLink alarm email and IT service request. Exhibit 7 – Emails for facility communications with the telecommunications company.
10/6/2026	Onterris spoke with SCAQMD Supervising AQ Inspector Shawn Bennage and Senior AQ Engineer Ryan Maxwell about how to handle the outage. Mr. Maxwell confirmed by email that no alternative electronic reporting system had been approved and identified Rule 2012(c)(3)(C) as an available option.	Exhibit 4 – Email exchange with R. Maxwell.
10/6/2026 – 10/19/2026	The facility and AB corporate telecommunications staff escalated the ticket repeatedly. On October 14, Granite engaged its Director of Repair. Granite reported that the carrier could not offer an earlier date because of heavy repair	Exhibit 7 – Emails for facility communications with the

ANHEUSER-BUSCH LLC., LA BREWERY (FID 16642)
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TIMELINE IN SUPPORT OF FIRST AMENDED PETITION

Date	Event	Source / Exhibit
	workload in the area. When October 18 passed without a repair, the facility escalated again on October 19.	telecommunications company.
10/9/2026	Ex Parte Emergency Variance petition was submitted to the Clerk of the Board by email at 7:21 a.m.	Exhibit 5 – Email Submittal to Clerk of the Board.
10/9/2026	Hearing Board Chair Micah Ali granted the Ex Parte Emergency Variance (Case No. 5960-2) for October 9 through November 8, 2026, subject to conditions including use of the missing data procedures.	Exhibit 6 - Hearing Board Ex Parte Minute Order.
10/20/2026	AT&T re-dispatched to the area and found that a large section of feeder cable serving the area had been cut and stolen. The same day, AB corporate telecommunications staff asked Granite to identify alternative service that could be deployed quickly. AT&T set a new repair date of October 21, 2026.	Exhibit 7 – Emails for facility communications with the telecommunications company.
10/22/2026	AT&T set a new repair date of October 24, 2026.	Exhibit 7 – Emails for facility communications with the telecommunications company.

ANHEUSER-BUSCH LLC., LA BREWERY (FID 16642)
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TIMELINE IN SUPPORT OF FIRST AMENDED PETITION

Date	Event	Source / Exhibit
		
10/27/2026	AT&T set a new repair date of November 5, 2026.	Exhibit 7 – Emails for facility communications with the telecommunications company.
11/3/2026	The facility received notice from Granite that AT&T had reclassified the outage as a cable failure involving approximately 400 feet of damaged cable affecting at least 40 active lines, with an estimated repair date of May 28, 2027.	Exhibit 7 – Emails for facility communications with the telecommunications company.

ANHEUSER-BUSCH LLC., LA BREWERY (FID 16642)
VARIANCE CASE NO: 5960-2
TIMELINE IN SUPPORT OF FIRST AMENDED PETITION

Date	Event	Source / Exhibit
11/3/2026	Onterris consulted SCAQMD District Counsel Karin Manwaring by telephone. Ms. Manwaring directed the facility to petition for a regular variance.	Telephone call
11/3/2026	Interim and Regular Variance petition was submitted to the Clerk of the Board by email.	Exhibit 8 – Email submittal to Clerk of the Board.
11/4/2026	The First Amended Petition was submitted to the Clerk of the Board by email. The timeline and exhibits were submitted the same day, with hard copies to be delivered at the hearing.	Emails to Clerk of the Board.
11/5/2026	Hearing on the interim variance (heard without public notice), 9:30 a.m.	Onterris email to Clerk of the Board confirming attendance (November 3, 2026).
11/8/2026	Ex Parte Emergency Variance (Case No. 5960-2) expires.	Exhibit 6 – Hearing Board Ex Parte Minute Order.

EXHIBIT 2

DAILY TRANSMISSION LOGS

System Events Report

Facility Name: Anheuser Busch

Location: Van Nuys, CA

Data in the Reporting Period: 10/3/2026 to 10/3/2026 11:59:59 PM

Logged Date	Description	Details
10/3/2026 2:00 AM	RECLAIM Submittal	The Daily submittal was submitted successfully [OK 00008 Cghi326276030043].

Data Summary Report

Facility Name: Anheuser Busch

Location: Van Nuys, CA

Source: D6_CEMS

	D6_CEMS STK_NOX_MASS_BIO_RCLM	D6_CEMS STK_NOX_MASS_NAT_RCLM
	LB	LB
10/02/2026 00:00	0.48	2.23

System Events Report

Facility Name: Anheuser Busch

Location: Van Nuys, CA

Data in the Reporting Period: 10/4/2026 to 10/4/2026 11:59:59 PM

Logged Date	Description	Details
10/4/2026 2:00 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 2:10 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 2:20 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 2:30 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 2:40 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 2:50 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 3:00 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 3:10 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 3:20 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 3:30 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 3:40 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 3:50 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 4:00 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 4:10 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 4:20 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 4:30 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 4:40 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 4:50 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 5:00 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 5:10 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 5:20 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 5:30 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 5:40 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 5:50 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 6:00 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 6:10 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].

System Events Report

Facility Name: Anheuser Busch

Location: Van Nuys, CA

Data in the Reporting Period: 10/4/2026 to 10/4/2026 11:59:59 PM

10/4/2026 6:20 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 6:30 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 6:40 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 6:50 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 7:00 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 7:10 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 7:20 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 7:30 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 7:40 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 7:50 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 8:00 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 8:10 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 8:20 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 8:30 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 8:40 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 8:50 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 9:00 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 9:10 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 9:20 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 9:30 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 9:40 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].
10/4/2026 9:50 AM	RECLAIM Submittal	The Daily submittal was submitted unsuccessfully [NO DIALTONE].

Data Summary Report

Facility Name: Anheuser Busch

Location: Van Nuys, CA

Source: D6_CEMS

	D6_CEMS STK_NOX_MASS_BIO_RCLM	D6_CEMS STK_NOX_MASS_NAT_RCLM
	LB	LB
10/03/2026 00:00	0.64	2.79

EXHIBIT 3

EMAIL NOTICE ON DATA TRANSFER ERROR AND E-MAIL FROM THE FACILITY EHS MANAGER TO IT DEPARTMENT

Edward Krisnadi

From: Zhang, Wen <wen.zhang@anheuser-busch.com>
Sent: Wednesday, October 7, 2026 12:13 PM
To: Edward Krisnadi
Subject: [External] - Fw: Anheuser Busch => CEMLink Alarm

Ed,

I got a message on 10/5/2026 at 4:00am, and state Transmission failed.

Thanks
Wen

From: LABCEMS@anheuser-busch.com <LABCEMS@anheuser-busch.com>
Sent: Monday, October 5, 2026 4:00 AM
To: 8184052552@tmomail.net <8184052552@tmomail.net>; jamal.zaman@anheuser-busch.com <jamal.zaman@anheuser-busch.com>; Wampler, Johnny <Johnny.Wampler@anheuser-busch.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; kaci.figueroa@anheuser-busch.com <kaci.figueroa@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>
Subject: Anheuser Busch => CEMLink Alarm

A RECLAIM EDR Submittal Alarm occurred. The CEMLink scheduler system attempted to submit a RECLAIM EDR, and the submission attempt failed.

Anheuser-Busch InBev Email Disclaimer:http://www.ab-inbev.com/email-disclaimer.html

From: IT Service Desk <abinbevww@service-now.com>
Sent: Monday, October 5, 2026 10:06 AM
To: Zhang, Wen <wen.zhang@anheuser-busch.com>
Subject: We've Received Your Request RITM20800517 for NAZ DW US IT Service Request

Cheers
Service Center

Dear WEN ZHANG,
Your request has been received.
For more details, click here
Additional Information:

----Requested Item----

Request Number: RITM20800517
Requested Item: NAZ DW US IT Service Request
State: Open
Description: CEMlink did not auto Transfer Daily Data to AQMD since 10/3 and 10/4 data. Need trouble shooting by local (LAB IT) people.

Request details

Requester	Location
WEN ZHANG	**Los Angeles Brewery**
On behalf of	Phone:
WEN ZHANG	**+818-908-5598**

Employee Email **wen.zhang@anheuser-busch.com**	Employee ID **10229540**
Line Manager **CHRISTOPHER HARDEN**	Employee Zone **NAZ**

Questions

Application **NAZ DW US IT**	Please select an action **Service Request**
Short Description **CEMlink Transfer Daily Data to AQMD**	Description **CEMlink did not auto Transfer Daily Data to AQMD since 10/3 and 10/4 data. Need trouble shooting by local (LAB IT) people.**

Kind regards,
Solutions Team

Kind regards,

Solutions Team

Ref:MSG223875795_hDd74YtuwAIQXI4Hu4

Anheuser-Busch InBev Email Disclaimer:http://www.ab-inbev.com/email-disclaimer.html

EXHIBIT 4

ONTERRIS EMAIL TO SCAQMD STAFF (RYAN MAXWELL)

Edward Krisnadi

From: Ryan Maxwell <rmaxwell@aqmd.gov>
Sent: Tuesday, October 6, 2026 4:14 PM
To: Edward Krisnadi
Cc: Susan Tsai
Subject: [External] - RE: RECLAIM Major Source - Modem/Phone Line Down

You don't often get email from rmaxwell@aqmd.gov. Learn why this is important

Hi Edward,

Thank you for discussing the issue with me. Regarding the June 2026 amendment to Rule 2012, Appendix A, Ch. 7, there is not yet an alternative electronic reporting system approved by the Executive Officer.

In the case of this facility, an available option may be to utilize Rule 2012(c)(3)(C).

Ryan Maxwell
Senior Air Quality Engineer
RECLAIM Administration
South Coast Air Quality Management District
(909) 396-2439
rmaxwell@aqmd.gov

From: Edward Krisnadi <ekrisnadi@onterris.com>
Sent: Tuesday, October 6, 2026 10:11 AM
To: Ryan Maxwell <rmaxwell@aqmd.gov>
Subject: [EXTERNAL] RECLAIM Major Source - Modem/Phone Line Down
Importance: High

Hi Ryan, I just left you a voicemail; but I'm sending the e-mail to reach out to you.

One of our clients (RECLAIM Major Source Facility) has issue with their phone line/modem line to transfer their RECLAIM major source data to AQMD.

The rule 2012 was amended in June 2026 to include for an alternative electronic reporting system in lieu of using a modem.

However, the rule is not defined the alternative way. Can you please clarify what alternative electronic reporting system will be acceptable?

Given the issue is urgent and time sensitive, I appreciate your prompt response.

Regards,

A. Edward Krisnadi
Operations Manager, Permitting & Compliance
Mobile +1 909.261.2927

Santa Ana, CA, USA | US Pacific Time
ekrisnadi@onterris.com • Onterris.com

Onterris

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EXHIBIT 5

EMAIL TO SCAQMD CLERK OF THE BOARD EMERGENCY EX-PARTE VARIANCE PETITION SUBMITTAL

Edward Krisnadi

From: Edward Krisnadi
Sent: Friday, October 9, 2026 7:21 AM
To: clerkofboard@aqmd.gov
Cc: wen.zhang@anheuser-busch.com
Subject: Ex Parte Emergency Variance Petition - Anheuser-Busch (FID 16642)
Attachments: Anheuser-Busch_ SCAQMD Variance Petition Form_10072026.pdf

Importance: High

On behalf of Anheuser-Busch LLC,. LA Brewery, I am submitting the attached ex parte emergency variance petition.

We would like to pay the petition with credit card; therefore, please provide invoice for this petition.

Regards,

A. Edward Krisnadi
Operations Manager, Permitting & Compliance
Mobile +1 909.261.2927
Santa Ana, CA, USA | US Pacific Time
ekrisnadi@onterris.com • Onterris.com
Onterris

EXHIBIT 6

HEARING BOARD EX PARTE MINUTE ORDER

BEFORE THE HEARING BOARD OF THE
SOUTH COAST AIR QUALITY MANAGEMENT DISTRICT

IN MATTER OF THE PETITION OF **ANHEUSER-BUSCH LLC (LA BREWERY)** for a variance under Section 42359.5 et seq. of the California Health and Safety Code	Case No. **5960-2** Facility ID No. 16642 EX PARTE MINUTE ORDER

I. Good Cause:

The verified petition having been submitted and considered by the Hearing Board Chair determined that good cause exists to grant an ex parte emergency variance without notice or hearing.

On October 5, 2026, Petitioner became aware that the facility's telephone line and modem system used to transmit daily Oxides of Nitrogen (NOx) mass emissions data for RECLAIM major sources (Boilers 5 and 6) was unexpectedly out of service. Upon discovering the outage, Petitioner promptly investigated the issue, implemented corrective measures, contacted the telephone service provider regarding the cause and anticipated duration of the outage, and Petitioner notified the South Coast Air Quality Management District (South Coast AQMD) of the incident and sought guidance.

On October 6, 2026, Petitioner's environmental consultant, Onterris USA, Inc., contacted South Coast AQMD staff to clarify the reporting requirements. Petitioner was advised that Rule 2012(c)(3)(A) provides a 96-hour period for submitting the required data. The telephone service provider has been unable to restore service or provide a timeline for the repairs. Since the outage had exceeded the 96-hour period, Petitioner diligently filed an ex parte variance petition seeking authorization to submit the available NOx mass emissions data to the South Coast AQMD via email in lieu of missing-data substitution procedures.

II. Rules/Conditions:

Rules 203(b), 2004(f)(1) & 3002(c)(1) {from Section G, Condition No. II.1.A. 1 & 2} and Rule 2012(c)(3)(A) of the South Coast AQMD Rules and Regulations.

III. Equipment & Location:

Boiler 5, Device ID #D5, and Boiler 6, Device ID #D6 located at **15800 Roscoe Boulevard, Van Nuys, CA 91406.**

IV. Period of Variance:

Commencing October 9, 2026 and continuing through **November 8, 2026**.

V. Conditions:

1. Petitioner shall calculate NOx emissions reported after the 96-hour extension pursuant to the missing data requirements set forth in Appendix A, Chapter 2 as required by Rule 2012(c)(3)(C).
2. Petitioner shall notify the South Coast AQMD no later than 48 hours after the repair of the facility phone line by sending an email to Air Quality Inspector Aaron Neuhauser at aneuhauser@aqmd.gov.
3. Petitioner shall pay all applicable fees, including excess emissions fees if applicable, to the Clerk of the Board within (15) days of notification in writing that the fees are due or the variance shall be invalidated pursuant to Rule 303 – Hearing Board Fees, subsection (k).
4. Petitioner shall notify the Clerk of the Board at clerkofboard@aqmd.gov and the South Coast AQMD by emailing Karin Manwaring at KManwaring@aqmd.gov in writing when final compliance is achieved.

VI. Excess Emissions:

None

DATED: October 9, 2026 For the Board: _____

Micah Ali, Chair

Prepared by Mary Dona Paras

EXHIBIT 7

E-MAILS – FACILITY COMMUNICATION WITH THE TELECOMMUNICTIONS COMPANY

From: Thomas Watson <twatson@granitenet.com>
Sent: Tuesday, November 3, 2026 1:05 AM
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; Diorico Canites <DCanites@granitenet.com>; Streeter, Adam <adam.streeter@anheuser-busch.com>; Kerby Chery <KChery@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. twatson@granitenet.com

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Hi,

We have set up a dispatch for the issues reported on your ticket (GRTTC-169822269). We will have a technician out to the site to check the 3 lines before the close of business May 28, 2027.

Details by line:

- Line 8187790826: committed for May 28, 2027
- Line 8187790923: repair complete (Nov 03, 2026 12:13 AM EST)
- Line 8189895300: committed for May 28, 2027

Please let us know if you have any questions beforehand.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Diorico Canites <DCanites@granitenet.com>
Sent: Tuesday, 03 November 2026 05:12:08
To: marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>; Veerendra.T-ext@ab-Inbev.com <Veerendra.T-ext@ab-Inbev.com>; Vijaykumar.S@AB-InBev.com <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Thomas Watson <twatson@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; adam.streeter@anheuser-busch.com <adam.streeter@anheuser-busch.com>; Kerby Chery <KChery@granitenet.com>; david.brownjr@anheuser-busch.com <david.brownjr@anheuser-busch.com>; wen.zhang@anheuser-busch.com <wen.zhang@anheuser-busch.com>; Kayla.Douglas@anheuser-busch.com <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Subject: Re: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Good evening,

We received an update from the carrier regarding this outage. Unfortunately, the tickets have now been classified as a cable failure. The carrier identified extensive damage that cannot be resolved through splicing or a quick repair, with approximately 400 feet of damaged cable impacting at least 40 active telephone lines. As a result, the current ETTR has been extended to 05/28/2027.

Cable failures are treated with the highest priority by the carrier, as they typically affect multiple customers and services. Due to the extent of the damage, significant repair and restoration work is required. We will continue to actively follow up with the carrier and monitor the dispatch through to resolution of the cable failure, providing updates as they become available.

Thank you for your patience and understanding. Please let us know if you have any questions.

Diorico Canites
E: repair@granitenet.com
24 / 7 / 365 Customer Service 866.847.5500

For inventory and billing visit https://rockreports.granitenet.com
Granite360 : Operate and optimize your network via one platform

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From: Thomas Watson <twatson@granitenet.com>
Sent: Tuesday, October 27, 2026 10:27 PM
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>; Veerendra.T-ext@ab-Inbev.com <Veerendra.T-ext@ab-Inbev.com>; Vijaykumar.S@AB-InBev.com <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; adam.streeter@anheuser-busch.com <adam.streeter@anheuser-busch.com>; Kerby Chery <KChery@granitenet.com>; david.brownjr@anheuser-busch.com <david.brownjr@anheuser-busch.com>; wen.zhang@anheuser-busch.com <wen.zhang@anheuser-busch.com>; Kayla.Douglas@anheuser-busch.com <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Hi,

We have set up a dispatch for the issues reported on your ticket (GRTTC-169822269). We will have a technician out to the site to check the 3 lines before the close of business November 05, 2026.

Details by line:

- Line 8187790826: committed for November 05, 2026
- Line 8187790923: repair complete (Oct 22, 2026 8:44 AM EDT)

- Line 8189895300: committed for November 05, 2026

Please let us know if you have any questions beforehand.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Thomas Watson <twatson@granitenet.com>
Sent: Tuesday, 27 October 2026 22:53:13
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>; Veerendra.T-ext@ab-Inbev.com <Veerendra.T-ext@ab-Inbev.com>; Vijaykumar.S@AB-InBev.com <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; adam.streeter@anheuser-busch.com <adam.streeter@anheuser-busch.com>; Kerby Chery <KChery@granitenet.com>; david.brownjr@anheuser-busch.com <david.brownjr@anheuser-busch.com>; wen.zhang@anheuser-busch.com <wen.zhang@anheuser-busch.com>; Kayla.Douglas@anheuser-busch.com <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Hi,

We have set up a dispatch for the issues reported on your ticket (GRTTC-169822269). We will have a technician out to the site to check the 3 lines before the close of business November 05, 2026.

Details by line:

- Line 8187790826: technician dispatched
- Line 8187790923: repair complete (Oct 22, 2026 8:44 AM EDT)
- Line 8189895300: technician dispatched

Please let us know if you have any questions beforehand.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Streeter, Adam <adam.streeter@anheuser-busch.com>
Sent: Tuesday, 27 October 2026 19:18:22
To: Thomas Watson <twatson@granitenet.com>
Subject: Automatic reply: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

I am out of office, returning Wednesday, October 28th. Please call Service Desk for any IT incidents.

Anheuser-Busch InBev Email Disclaimer:http://www.ab-inbev.com/email-disclaimer.html

From: Thomas Watson <twatson@granitenet.com>
Sent: Tuesday, October 27, 2026 7:27 PM
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; Streeter, Adam <adam.streeter@anheuser-busch.com>; Kerby Chery <KChery@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. twatson@granitenet.com

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Hi,

We have set up a dispatch for the issues reported on your ticket (GRTTC-169822269). We will have a technician out to the site to check the 3 lines before the close of business November 05, 2026.

Details by line:

- Line 8187790826: committed for November 05, 2026
- Line 8187790923: repair complete (Oct 22, 2026 8:44 AM EDT)
- Line 8189895300: committed for November 05, 2026

Please let us know if you have any questions beforehand.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Thomas Watson <twatson@granitenet.com>
Sent: Tuesday, 27 October 2026 22:53:13
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>; Veerendra.T-ext@ab-Inbev.com <Veerendra.T-ext@ab-Inbev.com>; Vijaykumar.S@AB-InBev.com <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; adam.streeter@anheuser-busch.com <adam.streeter@anheuser-busch.com>; Kerby Chery <KChery@granitenet.com>; david.brownjr@anheuser-busch.com <david.brownjr@anheuser-busch.com>; wen.zhang@anheuser-busch.com <wen.zhang@anheuser-busch.com>; Kayla.Douglas@anheuser-busch.com <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Hi,

We have set up a dispatch for the issues reported on your ticket (GRTTC-169822269). We will have a technician out to the site to check the 3 lines before the close of business November 05, 2026.

Details by line:

- Line 8187790826: technician dispatched
- Line 8187790923: repair complete (Oct 22, 2026 8:44 AM EDT)
- Line 8189895300: technician dispatched

Please let us know if you have any questions beforehand.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Streeter, Adam <adam.streeter@anheuser-busch.com>
Sent: Tuesday, 27 October 2026 19:18:22
To: Thomas Watson <twatson@granitenet.com>
Subject: Automatic reply: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

I am out of office, returning Wednesday, October 28th. Please call Service Desk for any IT incidents.

Anheuser-Busch InBev Email Disclaimer:http://www.ab-inbev.com/email-disclaimer.html

From: Thomas Watson <twatson@granitenet.com>
Sent: Tuesday, October 27, 2026 12:17 PM
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; Kerby Chery <KChery@granitenet.com>; Streeter, Adam <adam.streeter@anheuser-busch.com>; Brown, David <david.brownjr@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. twatson@granitenet.com

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Hi,

Quick update — the carrier reports a technician is now en route or on-site working on your repair.

Lines on this ticket:

- 8187790826: technician dispatched
- 8187790923: repair complete (Oct 22, 2026 8:44 AM EDT)
- 8189895300: technician dispatched

We'll send another update as soon as the carrier reports the work is complete. If anything looks off on your end, just reply to this email.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Thomas Watson <twatson@granitenet.com>
Sent: Thursday, 22 October 2026 12:56:14
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>; Veerendra.T-ext@ab-Inbev.com <Veerendra.T-ext@ab-Inbev.com>; Vijaykumar.S@AB-InBev.com <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; Kerby Chery <KChery@granitenet.com>; adam.streeter@anheuser-busch.com <adam.streeter@anheuser-busch.com>; david.brownjr@anheuser-busch.com <david.brownjr@anheuser-busch.com>; wen.zhang@anheuser-busch.com <wen.zhang@anheuser-busch.com>; Kayla.Douglas@anheuser-busch.com <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Hi,

We have set up a dispatch for the issues reported on your ticket (GRTTC-169822269). We will have a technician out to the site to check the 3 lines before the close of business October 24, 2026.

Details by line:

- Line 8187790826: committed for October 24, 2026
- Line 8187790923: repair complete (Oct 22, 2026 8:44 AM EDT)
- Line 8189895300: committed for October 24, 2026

Please let us know if you have any questions beforehand.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Thomas Watson <twatson@granitenet.com>
Sent: Wednesday, 21 October 2026 16:23:16
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>; Veerendra.T-ext@ab-Inbev.com <Veerendra.T-ext@ab-Inbev.com>; Vijaykumar.S@AB-InBev.com <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; Kerby Chery <KChery@granitenet.com>; adam.streeter@anheuser-busch.com <adam.streeter@anheuser-busch.com>; david.brownjr@anheuser-busch.com <david.brownjr@anheuser-busch.com>; wen.zhang@anheuser-busch.com <wen.zhang@anheuser-busch.com>; Kayla.Douglas@anheuser-busch.com <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Hi,

Quick update — the carrier reports a technician is now en route or on-site working on your repair.

Lines on this ticket:

- 8187790826: committed for October 21, 2026
- 8187790923: repair complete (Oct 20, 2026 9:39 PM EDT)
- 8189895300: technician dispatched

We'll send another update as soon as the carrier reports the work is complete. If anything looks off on your end, just reply to this email.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Thomas Watson <twatson@granitenet.com>
Sent: Wednesday, 21 October 2026 01:31:20
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>; Veerendra.T-ext@ab-Inbev.com <Veerendra.T-ext@ab-Inbev.com>; Vijaykumar.S@AB-InBev.com <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; Kerby Chery <KChery@granitenet.com>; adam.streeter@anheuser-busch.com <adam.streeter@anheuser-busch.com>; david.brownjr@anheuser-busch.com <david.brownjr@anheuser-busch.com>; wen.zhang@anheuser-busch.com <wen.zhang@anheuser-busch.com>; Kayla.Douglas@anheuser-busch.com <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Hi,

Quick update — the carrier reports a technician is now en route or on-site working on your repair.

Lines on this ticket:

- 8187790826: committed for October 21, 2026
- 8187790923: technician dispatched
- 8189895300: technician dispatched

We'll send another update as soon as the carrier reports the work is complete. If anything looks off on your end, just reply to this email.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Thomas Watson <twatson@granitenet.com>
Sent: Wednesday, 21 October 2026 01:23:23
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>; Veerendra.T-ext@ab-Inbev.com <Veerendra.T-ext@ab-Inbev.com>; Vijaykumar.S@AB-InBev.com <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; Kerby Chery <KChery@granitenet.com>; adam.streeter@anheuser-busch.com <adam.streeter@anheuser-busch.com>; david.brownjr@anheuser-busch.com <david.brownjr@anheuser-busch.com>; wen.zhang@anheuser-busch.com <wen.zhang@anheuser-busch.com>; Kayla.Douglas@anheuser-busch.com <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Hi,

We have set up a dispatch for the issues reported on your ticket (GRTTC-169822269). We will have a technician out to the site to check the 3 lines before the close of business October 21, 2026.

Details by line:

- Line 8187790826: committed for October 21, 2026
- Line 8187790923: committed for October 21, 2026
- Line 8189895300: committed for October 21, 2026

Please let us know if you have any questions beforehand.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Kerby Chery <KChery@granitenet.com>
Sent: Tuesday, 20 October 2026 19:19:24
To: Streeter, Adam <adam.streeter@anheuser-busch.com>; T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; Thomas Watson <twatson@granitenet.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Good afternoon Adam,

AT&T re-dispatched earlier today and visited your location, the technicians working the issue discovered an additional large section of feeder cable that had been cut and stolen. They are currently assessing the full extent of the damages and determining the repairs required to restore service.

From: Thomas Watson <twatson@granitenet.com>
Sent: Tuesday, October 27, 2720 061: PM
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; Kerby Chery <KChery@granitenet.com>; Streeter, Adam <adam.streeter@anheuser-busch.com>; Brown, David <david.brownjr@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; repair <repair@granitenet.com>
Subject: RE6RE61: 1470 33 Service Ticket |#72#004 3 Ticket Update 3 750: 99: 5 - : 5877 Roscoe Blvd 3 G107 3 marisela.dominguez@ab-inbev.com 3 45: 4781 3 The fax line is not working; the local contact conn 3 : 09822209

EXTERNAL EMAIL: Be cautious with links and attachments. twatson@granitenet.com

---

Hi,

Quick update — the carrier reports a technician is now en route or on-site working on your repair.

Lines on this ticket:

- 8187790826: committed for October 21, 2026
- 8187790923: technician dispatched
- 8189895300: technician dispatched

We'll send another update as soon as the carrier reports the work is complete. If anything looks off on your end, just reply to this email.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Thomas Watson <twatson@granitenet.com>
Sent: Wednesday, 2: October 2720 7: 6216 21
To: VoiceRepairConnector <VoiceRepairConnector@granitenet.com>; marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>; Veerendra.T-ext@ab-Inbev.com <Veerendra.T-ext@ab-Inbev.com>; Vijaykumar.S@AB-InBev.com <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; Kerby Chery <KChery@granitenet.com>; adam.streeter@anheuser-busch.com <adam.streeter@anheuser-busch.com>; david.brownjr@anheuser-busch.com <david.brownjr@anheuser-busch.com>; wen.zhang@anheuser-busch.com <wen.zhang@anheuser-busch.com>; Kayla.Douglas@anheuser-busch.com <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; repair <repair@granitenet.com>
Subject: RE6RE61: 1470 33 Service Ticket |#72#004 3 Ticket Update 3 750: 99: 5 - : 5877 Roscoe Blvd 3 G107 3 marisela.dominguez@ab-inbev.com 3 45: 4781 3 The fax line is not working; the local contact conn 3 : 09822209

Hi,

We have set up a dispatch for the issues reported on your ticket (GRTTC-169822269). We will have a technician out to the site to check the 3 lines before the close of business October 21, 2026.

Details by line:

- Line 8187790826: committed for October 21, 2026
- Line 8187790923: committed for October 21, 2026
- Line 8189895300: committed for October 21, 2026

Please let us know if you have any questions beforehand.

Thank you,
Granite Repair Team

Ref: GRTTC-16982226915800 Roscoe Blvd, Van Nuys, CA 91406

From: Kerby Chery <KChery@granitenet.com>
Sent: Tuesday, 27 October 2720 : 96 9624
To: Streeter, Adam <adam.streeter@anheuser-busch.com>; T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; Thomas Watson <twatson@granitenet.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>
Subject: RE6RE61: 1470 33 Service Ticket |#72#004 3 Ticket Update 3 750: 99: 5 - : 5877 Roscoe Blvd 3 G107 3 marisela.dominguez@ab-inbev.com 3 45: 4781 3 The fax line is not working; the local contact conn 3 : 09822209

Good afternoon Adam,

AT&T re-dispatched earlier today and visited your location, the technicians working the issue discovered an additional large section of feeder cable that had been cut and stolen. They are currently assessing the full extent of the damages and determining the repairs required to restore service.
We will continue to escalate this issue with AT&T and drive the fastest possible restoration.
In parallel, our account team is engaged and reviewing available alternate service solutions that may be eligible for this location and will follow up with any viable options as they become available.
We apologize for the continued disruption and will provide further updates as soon as additional information is received.

Kerby Chery
Director of Pots Repair
O: 617-745-5177
E: kchery@granitenet.com
A: 1 Heritage Drive, Quincy, MA 02171
24 / 7 / 365 Customer Service 866.847.5500

From: Streeter, Adam <adam.streeter@anheuser-busch.com>
Sent: Tuesday, October 27, 2720 96 5 AM
To: Kerby Chery <KChery@granitenet.com>; T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; Thomas Watson <twatson@granitenet.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>
Subject: RE6RE61: 1470 33 Service Ticket |#72#004 3 Ticket Update 3 750: 99: 5 - : 5877 Roscoe Blvd 3 G107 3 marisela.dominguez@ab-inbev.com 3 45: 4781 3 The fax line is not working; the local contact conn 3 : 09822209

Thanks Kerby,

I recognize the challenge that the carrier is facing in dealing with widespread failures. At the same time, we cannot be without this service for multiple weeks.

Please engage our account team this morning to identify alternative solutions for which we could expedite deployment.

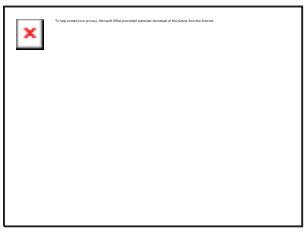
Thanks,
Adam

From: Kerby Chery <KChery@granitenet.com>
Sent: Tuesday, October 27, 2720 867 4 AM
To: Streeter, Adam <adam.streeter@anheuser-busch.com>; T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; Thomas Watson <twatson@granitenet.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>
Subject: RE6RE61: 1470 33 Service Ticket |#72#004 3 Ticket Update 3 750: 99: 5 - : 5877 Roscoe Blvd 3 G107 3 marisela.dominguez@ab-inbev.com 3 45: 4781 3 The fax line is not working; the local contact conn 3 : 09822209

EXTERNAL EMAIL: Be cautious with links and attachments. kchery@granitenet.com

Good morning Adam,

AT&T dispatched technicians into their network facilities and is scheduled to return to the area today.
During their investigation, they identified an unprecedented number of failures impacting service for multiple customers in your area.
I am expecting additional details this morning regarding their repair progress, including whether an estimated full restoration timeline has been established.
We will monitor this closely and maintain escalation pressure with the carrier to continue driving a resolution.



Kerby Chery
Director of Pots Repair
O: 617-745-5177
E: kchery@granitenet.com
A: 1 Heritage Drive, Quincy, MA 02171
24 / 7 / 365 Customer Service 866.847.5500

From: Streeter, Adam <adam.streeter@anheuser-busch.com>
Sent: Tuesday, October 27, 2720 8619 AM
To: Kerby Chery <KChery@granitenet.com>; T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; Thomas Watson <twatson@granitenet.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>
Subject: RE6RE61: 1470 33 Service Ticket |#72#004 3 Ticket Update 3 750: 99: 5 - : 5877 Roscoe Blvd 3 G107 3 marisela.dominguez@ab-inbev.com 3 45: 4781 3 The fax line is not working; the local contact conn 3 : 09822209

Good morning. @'Kerby Chery' and Granite team: to where did the carrier dispatch, and what is the latest update?

Adam

From: Streeter, Adam
Sent: Monday, October : 9, 2720 2617 PM
To: 'Kerby Chery' <KChery@granitenet.com>; T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; Brown, David <David.BrownJr@Anheuser-Busch.com>; Thomas Watson <twatson@granitenet.com>; Zhang, Wen <Wen.Zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller

<KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>
Subject: RE6RE61: 1470 33 Service Ticket |#72#004 3 Ticket Update 3 750: 99: 5 - : 5877 Roscoe Blvd 3 G107 3 marisela.dominguez@ab-inbev.com 3 45: 4781 3 The fax line is not working; the local contact conn 3 : 09822209

Thank you for your quick reply.

Is the carrier dispatching to our site or to some other part of their facilities (we want to make sure the site is ready for them)?

Thanks,
Adam

From: Kerby Chery <KChery@granitenet.com>
Sent: Monday, October : 9, 2720 : 672 PM
To: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; Streeter, Adam <adam.streeter@anheuser-busch.com>; Thomas Watson <twatson@granitenet.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>
Subject: RE6RE61: 1470 33 Service Ticket |#72#004 3 Ticket Update 3 750: 99: 5 - : 5877 Roscoe Blvd 3 G107 3 marisela.dominguez@ab-inbev.com 3 45: 4781 3 The fax line is not working; the local contact conn 3 : 09822209

EXTERNAL EMAIL: Be cautious with links and attachments. **kchery@granitenet.com**

Good afternoon,

We have been advised by the carrier that the ticket is currently pending dispatch for today.
The carrier has also reported a significant increase in vandalism-related incidents in the area, including repeated copper cable theft with new incidents are occurring as quickly as repairs can be completed, resulting in an unusually high volume of repair activity and ongoing resource constraints.
We understand the impact this delay is having and are actively escalating with the carrier and requesting that every available effort be made to expedite restoration.
We will continue to provide updates as additional information becomes available on today's dispatch.

Kerby Chery
Director of Pots Repair
O: 617-745-5177
E: kchery@granitenet.com
A: 1 Heritage Drive, Quincy, MA 02171
24 / 7 / 365 Customer Service 866.847.5500

From: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>
Sent: Monday, October : 9, 2720 : 26: PM
To: Kerby Chery <KChery@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; Streeter, Adam <adam.streeter@anheuser-busch.com>; Thomas Watson <twatson@granitenet.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>
Subject: Re6RE61: 1470 33 Service Ticket |#72#004 3 Ticket Update 3 750: 99: 5 - : 5877 Roscoe Blvd 3 G107 3 marisela.dominguez@ab-inbev.com 3 45: 4781 3 The fax line is not working; the local contact conn 3 : 09822209

Hi @Streeter, Adam,

Just for your information, we have been consistently following up with Granite for quite some time, but the issue remains unresolved.

Best Regards,
Veerendra S T

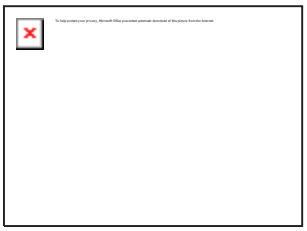
From: Kerby Chery <KChery@granitenet.com>
Sent: Monday, October : 9, 2720 #659 PM
To: Brown, David <david.brownjr@anheuser-busch.com>; Thomas Watson <twatson@granitenet.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>; repair <repair@granitenet.com>
Subject: RE6RE61: 1470 33 Service Ticket |#72#004 3 Ticket Update 3 750: 99: 5 - : 5877 Roscoe Blvd 3 G107 3 marisela.dominguez@ab-inbev.com 3 45: 4781 3 The fax line is not working; the local contact conn 3 : 09822209

EXTERNAL EMAIL: Be cautious with links and attachments. **kchery@granitenet.com**

Good morning David,

We apologize for the continued delay and sincerely appreciate your patience while repair efforts remain in progress.
The ticket has been escalated with the carrier, and we have requested an updated status regarding the repair activity, including any available restoration timeline.
We are actively monitoring the escalation and will share additional information as soon as it becomes available.

Thank you for your understanding and continued patience.



Kerby Chery
Director of Pots Repair
O: 617-745-5177
E: kchery@granitenet.com
A: 1 Heritage Drive, Quincy, MA 02171

24 / 7 / 365 Customer Service 866.847.5500

From: Brown, David <david.brownjr@anheuser-busch.com>
Sent: Monday, October : 9, 2720 862# AM
To: Thomas Watson <twatson@granitenet.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>; repair <repair@granitenet.com>
Subject: RE6RE61: 1470 33 Service Ticket |#72#004 3 Ticket Update 3 750: 99: 5 - : 5877 Roscoe Blvd 3 G107 3 marisela.dominguez@ab-inbev.com 3 45: 4781 3 The fax line is not working; the local contact conn 3 : 09822209

Good morning. 10/18 has passed. Can we be provided an update as to whether any work was performed yesterday and what the current status is?

Thank you.

From: Thomas Watson <twatson@granitenet.com>
Sent: Thursday, October : 5, 2720 26 8 PM
To: Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>;

From: Brown, David <david.brownjr@anheuser-busch.com>
Sent: Monday, October 19, 2026 5:26 AM
To: Thomas Watson <twatson@granitenet.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Good morning. 10/18 has passed. Can we be provided an update as to whether any work was performed yesterday and what the current status is?

Thank you.

From: Thomas Watson <twatson@granitenet.com>
Sent: Thursday, October 15, 2026 2:18 PM
To: Zhang, Wen <wen.zhang@anheuser-busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. twatson@granitenet.com

Hi,

Thank you for reaching out. Here is the latest update on your repair(s):

Ticket 169822269 (8187790826, 8187790923, 8189895300):
The carrier has provided a commitment date of 2026-10-18T21:00:00-04:00.

We will continue to monitor and keep you informed of any changes. Please don't hesitate to reach out if you have further questions.

Ref: GRTTC-169822269

From: Zhang, Wen <wen.zhang@anheuser-busch.com>
Sent: Thursday, 15 October 2026 21:03:13
To: Thomas Watson <twatson@granitenet.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; George, Rachel <rachel.george@anheuser-busch.com>
Subject: Re: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Hello All,

This is a very critical issue for Environmental Compliance; this not only causes brewery to pay a lot of money each day not transfer the emission data and also will make brewery receive a Notice of Violation if this goes over multiple days.
This will also become a public notice as well, show we are not compliance with AQMD regulation. Please expedite every day until the problem gets fixed.

Thanks

Wen Zhang

Environmental Manager
Los Angeles Brewery EHS Department
15800 Roscoe Blvd, Van Nuys CA91406
Wen.zhang@anheuser-busch
818-908-5598

From: Thomas Watson <twatson@granitenet.com>
Sent: Wednesday, October 14, 2026 11:59 AM
To: Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; repair <repair@granitenet.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. **twatson@granitenet.com**

Hi,

Thank you for reaching out. Here is the latest update on your repair(s):

Ticket 169822269 (8187790826, 8187790923, 8189895300):
The carrier has provided a commitment date of 2026-10-18T21:00:00-04:00.

We will continue to monitor and keep you informed of any changes. Please don't hesitate to reach out if you have further questions.

Ref: GRTTC-169822269

From: Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>
Sent: Wednesday, 14 October 2026 18:56:10
To: Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>
Subject: Re: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Thank you,

A ticket was created 10 days ago for issues that were already being experienced for several days. Please advise what time we are thinking someone will be onsite to assist.

Thank you,

Kayla Douglas, MBA

Director – Network & Telecom – North America – Digital Core

1 Busch Place | 202-4
St. Louis, Mo 63118
1-618-741-3789

From: Anas Massaadi <AMassaadi@granitenet.com>
Sent: Wednesday, October 14, 2026 1:35 PM
To: Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. amassaadi@granitenet.com

---

Hi Kayla,

We have engaged the Director of our Repair team, who is actively working to expedite an earlier dispatch appointment. We will provide an update as soon as we receive additional information.

Anas Massaadi
Strategic Relationship Manager
O: 617-837-5041
E: amassaadi@granitenet.com
A: 1 Heritage Drive, Quincy, MA 02171
24 / 7 / 365 Customer Service 866.847.5500

From: Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>
Sent: Wednesday, October 14, 2026 1:44 PM
To: Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; Anas Massaadi <AMassaadi@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>
Subject: Re: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Thank you!

Kayla Douglas, MBA

Director – Network & Telecom – North America – Digital Core

1 Busch Place | 202-4

From: Anas Massaadi <AMassaadi@granitenet.com>
Sent: Thursday, October 15, 2026 7:55 AM
To: Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; Lloyd, Brian <brian.lloyd@anheuser-busch.com>; Pearle, Rachel <rachel.pearle@anheuser-busch.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. amassaadi@granitenet.com

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Hi Kayla,

Latest update here: Our contact is continuing to work closely with field leadership and the local dispatch manager to expedite this ticket. They advised that this area is currently experiencing a heavy repair workload due to multiple outages and copper theft and is working closely with their dispatch leadership team to identify opportunities to secure an available technician for an earlier appointment.

At this time, there have been no changes to the scheduled commitment; however, they are actively pursuing all available options to secure an earlier dispatch.
We will continue to push and provide updates as soon as additional information becomes available.

Anas Massaadi
Strategic Relationship Manager
O: 617-837-5041
E: amassaadi@granitenet.com
A: 1 Heritage Drive, Quincy, MA 02171
24 / 7 / 365 Customer Service 866.847.5500

From: Anas Massaadi
Sent: Wednesday, October 14, 2026 3:28 PM
To: 'Douglas, Kayla' <Kayla.Douglas@anheuser-busch.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; Lloyd, Brian <brian.lloyd@anheuser-busch.com>; Pearle, Rachel <rachel.pearle@anheuser-busch.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>
Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Hi Kayla,

I completely understand your concern and appreciate you bringing this to our attention.

At this time, we have engaged the Director of our Repair organization and escalated the case for immediate review. The team is actively working with the underlying carrier to determine why the lines are currently returning a busy signal and to secure the earliest possible dispatch and restoration path.

We recognize that the outage has extended beyond the expected repair window, and we understand the impact this is having on your business. Our current focus is on restoring service as quickly as possible. We have requested an expedited update from the carrier and will provide additional details on the resolution plan and expected timeline as soon as we receive confirmation.

Regarding service credits, once service has been restored and the incident is closed, we can review the outage against the applicable SLA and initiate the credit review process in accordance with the terms of the agreement.

We understand the urgency of this situation and will continue to push for updates at the highest levels. We will share the next update as soon as new information becomes available.

We will continue to work toward resolution.

Anas Massaadi
Strategic Relationship Manager
O: 617-837-5041
E: amassaadi@granitenet.com
A: 1 Heritage Drive, Quincy, MA 02171
24 / 7 / 365 Customer Service 866.847.5500

From: Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>
Sent: Wednesday, October 14, 2026 3:04 PM
To: Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair

<VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; Lloyd, Brian <brian.lloyd@anheuser-busch.com>; Pearle, Rachel <rachel.pearle@anheuser-busch.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>
Subject: Re: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269
Importance: High

Adding in @Lloyd, Brian and @Pearle, Rachel,

In the interim, what are you seeing on the Granite side? These lines are now just giving a busy signal. According to the aligned SLAs this should have been resolved w/in 24 hours. You also promise an average uptime of 99.8% or greater, so this agreement has been breached. Please advise on the resolution plan, timeline, and associated credits.

Average service restoration time varies with the nature of the issue. Typical service issue resolution times are:

- 24 hours for issues impeding service quality such as static, cross talk, feature malfunctions, and voice mail issues;
- 4 hours for out of service conditions for individual lines including loss of dial tone, inability to connect calls, and severe static conditions; and
- 4 hours for total network out of service conditions.

For POTS services, Granite averages service uptime of 99.8% or greater. If a service element on POTS / business telephone line has less than 99.8% availability during any month and such diminished service was caused by Granite, Customer will receive a pro-rata credit from Granite equal to the service outage time that caused the 99.8% service level to be missed. Depending on the particular circumstances, Granite may provide additional credits or arrangements, including additional service credits or discounts on Customer's accounts.
Service Levels—all to be performed at no additional cost to Customer.

Thank you,

Kayla Douglas, MBA

Director – Network & Telecom – North America – Digital Core

1 Busch Place | 202-4
St. Louis, Mo 63118
1-618-741-3789

From: Anas Massaadi <AMassaadi@granitenet.com>
Sent: Wednesday, October 14, 2026 1:35 PM
To: Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>
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Subject: RE: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. amassaadi@granitenet.com

---

Hi Kayla,

We have engaged the Director of our Repair team, who is actively working to expedite an earlier dispatch appointment. We will provide an update as soon as we receive additional information.

Anas Massaadi
Strategic Relationship Manager
O: 617-837-5041
E: amassaadi@granitenet.com
A: 1 Heritage Drive, Quincy, MA 02171

24 / 7 / 365 Customer Service 866.847.5500

From: Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>
Sent: Wednesday, October 14, 2026 1:44 PM
To: Kaleigh Chatey <KMcKeon@granitenet.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; Anas Massaadi <AMassaadi@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>
Subject: Re: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Thank you!

Kayla Douglas, MBA

Director – Network & Telecom – North America – Digital Core

1 Busch Place | 202-4
St. Louis, Mo 63118
1-618-741-3789

From: Kaleigh Chatey <KMcKeon@granitenet.com>
Sent: Wednesday, October 14, 2026 10:41 AM
To: Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; Anas Massaadi <AMassaadi@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>
Subject: Re: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. **kmckeon@granitenet.com**

Absolutely - we are all over it!

Kaleigh Chatey
Manager of Customer Retention
O: 617-837-4482
E: kmckeon@granitenet.com
A: 1 Heritage Drive, Quincy, MA 02171

24 / 7 / 365 Customer Service 866.847.5500

From: Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>
Sent: Wednesday, October 14, 2026 11:36 AM
To: Dennis Tolentino <DTolentino@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino

<MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>; Vincent D'Aria <vdaria@granitenet.com>; Anas Massaadi <AMassaadi@granitenet.com>; Kaleigh Chatey <KMcKeon@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>
Subject: Re: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

@Vincent D'Aria and @Anas Massaadi,

We need help here. These are business critical lines for one of our largest macro breweries, and this is not the first time we have experienced these issues. We REQUIRE someone onsite today to troubleshoot and resolve.

Looking for acknowledgement and a time that someone will be onsite immediately.

@Kaleigh Chatey can you help escalate?

Kayla Douglas, MBA

Director – Network & Telecom – North America – Digital Core

1 Busch Place | 202-4

St. Louis, Mo 63118

1-618-741-3789

From: Dennis Tolentino <DTolentino@granitenet.com>
Sent: Monday, October 12, 2026 11:31 AM
To: Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; repair <repair@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>

Subject: Re: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. dtolentino@granitenet.com

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Good day!

Thank you for the response.

We reached out the carrier confirmed the commit date still on 10/18 we are requested escalation to expedite and get a nearest dispatch schedule and we will continue to monitor and provide updates accordingly.

Thank you.

Dennis Tolentino
Premier Representative
O: 866-847-5500
F: 866-741-5888
E: clientservices@granitenet.com
A: 150 Newport Ave Ext., Quincy, MA 02171

24 / 7 / 365 Customer Service 866.847.5500

From: Marisela Dominguez Garcia
Sent: Monday, October 12, 2026 11:40 AM
To: Thomas Watson; Brown, David; VoiceRepair; Richard Manglicmot; Kaitlin Miller; Matthew Gino; Premier48; repair; Vincent Lar
Cc: T, Veerendra(Global-V); S, Vijaykumar; DL-LAB Information Systems; Douglas, Kayla; Musaddiq, Daarina; Zhang, Wen; repair; Marisela Dominguez Garcia
Subject: Re: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Good morning @Kaitlin Miller.
Please help us continue pushing this issue with the carrier. We urgently need assistance, as the affected lines are impacting critical business operations, including regulatory emissions reporting, the main brewery line, and a security/emergency line.

Any support in expediting the dispatch or identifying additional escalation paths would be greatly appreciated.

Thank you.

From: Thomas Watson <twatson@granitenet.com>
Sent: Monday, October 12, 2026 8:42 AM
To: Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; repair <repair@granitenet.com>
Subject: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. twatson@granitenet.com

Hi,

Thank you for reaching out. Here is the latest update on your repair(s):

Ticket 169822269 (8187790826, 8187790923, 8189895300):
The carrier has provided a commitment date of 2026-10-18T21:00:00-04:00.

We will continue to monitor and keep you informed of any changes. Please don't hesitate to reach out if you have further questions.

Ref: GRTTC-169822269

From: Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>
Sent: Monday, 12 October 2026 15:40:37
To: Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; repair <repair@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>
Subject: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Good morning @Kaitlin Miller.

Please help us continue pushing this issue with the carrier. We urgently need assistance, as the affected lines are impacting critical business operations, including regulatory emissions reporting, the main brewery line, and a security/emergency line.
Any support in expediting the dispatch or identifying additional escalation paths would be greatly appreciated.
Thank you.

Regards.



De: Thomas Watson <twatson@granitenet.com>
Enviado el: viernes, 9 de octubre de 2026 05:50 p. m.
Para: Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
CC: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; repair <repair@granitenet.com>
Asunto: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. twatson@granitenet.com

Hi,

Thank you for reaching out. Here is the latest update on your repair(s):

Ticket 169822269 (8187790826, 8187790923, 8189895300):
The carrier has provided a commitment date of 2026-10-18T21:00:00-04:00.

We will continue to monitor and keep you informed of any changes. Please don't hesitate to reach out if you have further questions.

Ref: GRTTC-169822269

From: Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>
Sent: Friday, 09 October 2026 23:47:35
To: Brown, David <david.brownjr@anheuser-busch.com>; VoiceRepair <VoiceRepair@granitenet.com>; Thomas Watson <twatson@granitenet.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>
Subject: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Hi @Kaitlin Miller.

Please help us escalate this ticket as soon as possible. We have not received an earlier appointment date for the site visit, and the issue continues to impact critical brewery operations, including regulatory emissions reporting and incoming calls to the main brewery line.

We would greatly appreciate your support in obtaining the earliest possible dispatch date and any additional escalation options available with the carrier.
Thank you for your urgent attention to this matter.

Regards.



De: Brown, David <david.brownjr@anheuser-busch.com>
Enviado el: viernes, 9 de octubre de 2026 05:31 p. m.
Para: VoiceRepair <VoiceRepair@granitenet.com>; Thomas Watson <twatson@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
CC: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Musaddiq, Daarina <Daarina.YasmeenMusaddiq@anheuser-busch.com>; Zhang, Wen <wen.zhang@anheuser-busch.com>
Asunto: Re: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

To all parties involved. The brewery's current inability to send out these emissions reports leaves us open to legal issues with the state. They only accept these reports through modem transmission, so it's critical that our POTS phone lines remain operational. Whether the problem is internal, or external with the carrier (already experienced once earlier this year), we need service restored ASAP. I can't stress enough the importance of resolving this issue.

Additionally, with the main brewery phone line being down, outside individuals are not able to reach the brewery for business, general information, or any other reasons. Also another impact to our business.

Are there no other options for escalation with AT&T as this is a large company and not simply a home residence?

For visibility, I have copied LA's EHS manager who is responsible for the reports as she's being directly impacted by this.

Please advise

Thank you.

From: VoiceRepair <VoiceRepair@granitenet.com>
Sent: Friday, October 9, 2026 10:50 AM
To: Thomas Watson <twatson@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino

<MGino@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>
Subject: Re: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. **voicerepair@granitenet.com**

Good afternoon,

Carrier is still expediting this to get a better ETR. As of now, ETR is still for 10/18, as no earlier commit date due to heavy workload in the area.

We will continue to monitor this ticket and provide you with an update as soon as it becomes available.

Thank you,

From: Thomas Watson <twatson@granitenet.com>
Sent: Friday, October 9, 2026 12:57 PM
To: marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>; Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Matthew Gino <MGino@granitenet.com>; david.brownjr@anheuser-busch.com <david.brownjr@anheuser-busch.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Veerendra.T-ext@ab-Inbev.com <Veerendra.T-ext@ab-Inbev.com>; Vijaykumar.S@AB-InBev.com <Vijaykumar.S@AB-InBev.com>; DLLIS@Anheuser-Busch.com <DLLIS@Anheuser-Busch.com>; Kayla.Douglas@anheuser-busch.com <Kayla.Douglas@anheuser-busch.com>; repair <repair@granitenet.com>
Subject: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Hi,

Thank you for reaching out. Here is the latest update on your repair(s):

Ticket 169822269 (8187790826, 8187790923, 8189895300):
The carrier has provided a commitment date of 2026-10-18T21:00:00-04:00.

We will continue to monitor and keep you informed of any changes. Please don't hesitate to reach out if you have further questions.

Ref: GRTTC-169822269

From: Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>
Sent: Friday, 09 October 2026 16:55:54
To: Richard Manglicmot <RManglicmot@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Thomas Watson <twatson@granitenet.com>; Matthew Gino <MGino@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>
Subject: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Good morning @Richard Manglicmot.

Hould you hel7 us with any 7rogress on this 7lease(

8egards.



De: Richard Manglicmot <RManglicmot@granitenet.com>
Enviado el: jueves, 8 de octubre de 2026 10:15 a. m.
Para: Kaitlin Miller <KaMiller@granitenet.com>; Thomas Watson <twatson@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Matthew Gino <MGino@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
CC: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>
Asunto: Re: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. rmanglicmot@granitenet.com

Good afternoon,

3n escalation was submitted. There is no earlier commit date as of this time due to workload, but they have flagged the ticket and once a technician becomes available, they will schedule him to the ticket. We will continue to monitor this ticket and 7rovide you with
an u7date as soon as it becomes available.

Thank you,

Richard Manglicmot
E: repair@granitenet.com

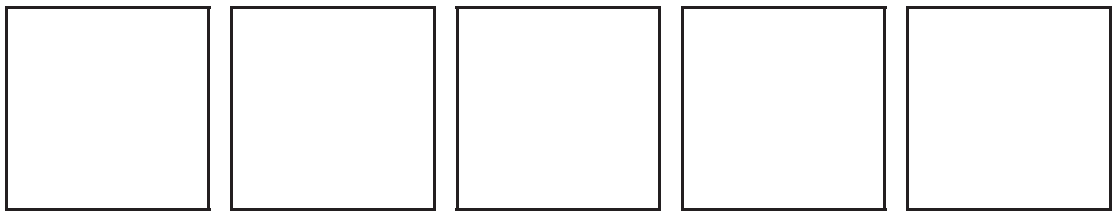
24 / 7 / 365 Customer Service 866.847.5500

From: Kaitlin Miller
Sent: Thursday, October 8, 2026 11:49 AM
To: Thomas Watson; marisela.dominguez@ab-inbev.com; Matthew Gino; david.brownjr@anheuser-busch.com; Premier48; repair; Vincent Lar
Cc: Veerendra.T-ext@ab-Inbev.com; Vijaykumar.S@AB-InBev.com; DLLIS@Anheuser-Busch.com; Kayla.Douglas@anheuser-busch.com
Subject: Re: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

@repair Han you 7lease 7rovide an u7date and see if we can 7ull in the commit date(
TN 515kkp0p23 in this ticket is a security)emergency line.

Thank you,

Kaitlin Miller
Premier Account Manager II
O: 321-413-9538
E: kamiller@granitenet.com
A: 2 S Orange Ave., 5th Floor, Orlando, FL 32801



24 / 7 / 365 Customer Service 866.847.5500

From: Thomas Watson <twatson@granitenet.com>
Sent: Wednesday, October 7, 2026 1:15 PM
To: marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>; Matthew Gino <MGino@granitenet.com>; david.brownjr@anheuser-busch.com <david.brownjr@anheuser-busch.com>; Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: Veerendra.T-ext@ab-Inbev.com <Veerendra.T-ext@ab-Inbev.com>; Vijaykumar.S@AB-InBev.com <Vijaykumar.S@AB-InBev.com>; DLLIS@Anheuser-Busch.com <DLLIS@Anheuser-Busch.com>; Kayla.Douglas@anheuser-busch.com <Kayla.Douglas@anheuser-busch.com>; repair <repair@granitenet.com>
Subject: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

P i,

Thank you for reaching out. P ere is the latest u7date on your re7air'sq

Ticket 16p52226p '515kkp0526, 515kkp0p23, 515p5p5300q
The carrier has 7rovided a commitment date of 2026-10-15T21:00:00-04:00.

We will continue to monitor and kee7 you informed of any changes. Clease don't hesitate to reach out if you have further questions.

8ef: G8TTH-16p52226p

From: Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>
Sent: Wednesday, 07 October 2026 17:13:17
To: Matthew Gino <MGino@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; Thomas Watson <twatson@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>

Subject: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Good afternoon team.

Hould you hel7 us with the 7rogress on this 7lease(

8egards.



De: Matthew Gino <MGino@granitenet.com>
Enviado el: martes, 6 de octubre de 2026 01:49 p. m.
Para: Brown, David <david.brownjr@anheuser-busch.com>; Thomas Watson <twatson@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
CC: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>
Asunto: Re: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. **mgino@granitenet.com**

AT&T is the underlying carrier who we've been working with since the issue was reported. The escalation is in to have a technician out as soon as possible but the dispatch is currently still pending.

Matthew Gino
Voice Repair Specialist IV
E: repair@granitenet.com
A: 1 Heritage Drive, Quincy, MA 02171

24 / 7 / 365 Customer Service 866.847.5500

From: Brown, David <david.brownjr@anheuser-busch.com>
Sent: Tuesday, October 6, 2026 3:43 PM
To: Matthew Gino <MGino@granitenet.com>; Thomas Watson <twatson@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>
Subject: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

Will you be contacting 3T&T to have them check their equi7ment(With the 7otential of this 7roblem being on their end, based on 7ast ei 7erience, they need to be brought into the conversation immediately.

From: Matthew Gino <MGino@granitenet.com>
Sent: Tuesday, October 6, 2026 9:03 AM
To: Brown, David <david.brownjr@anheuser-busch.com>; Thomas Watson <twatson@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>
Subject: Re: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn | 169822269

EXTERNAL EMAIL: Be cautious with links and attachments. **mgino@granitenet.com**

We put in an escalation to have a technician out as soon as possible. Let us know if you'd like us to try to place an Emergency Call Forward on the main line in the meantime.

Matthew Gino
Voice Repair Specialist IV
E: repair@granitenet.com
A: 1 Heritage Drive, Quincy, MA 02171

24 / 7 / 365 Customer Service 866.847.5500

From: Brown, David <david.brownjr@anheuser-busch.com>
Sent: Tuesday, October 6, 2026 11:51 AM
To: Thomas Watson <twatson@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; repair <repair@granitenet.com>
Subject: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn |

I've also noticed that at times if 515-p5p-5300 is called it'll 7ick u7 and you'll just hear static, similar to the 3Q 9 D 7hone line. The 5300 number is the 7ublicized main brewery contact 7hone number, so at this 7oint we can not receive any ei ternal calls to it.

@Marisela Dominguez Garcia, aside from attem7t to get ei 7edited service from Granite can you also inquire with 3T&T to see if they can investigate(

Thank you.

From: Thomas Watson <twatson@granitenet.com>
Sent: Tuesday, October 6, 2026 8:41 AM
To: Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>; Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; repair <repair@granitenet.com>
Subject: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn |

EXTERNAL EMAIL: Be cautious with links and attachments. **twatson@granitenet.com**

P i,

Thank you for reaching out. P ere is the latest u7date on your re7air'sq

Ticket 16p52226p '515kkp0526, 515kkp0p23, 515p5p5300q
The carrier has 7rovided a commitment date of 2026-10-15T21:00:00-04:00.

We will continue to monitor and kee7 you informed of any changes. Clease don't hesitate to reach out if you have further questions.

8ef: G8TTH-16p52226p

From: Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>
Sent: Tuesday, 06 October 2026 15:36:11
To: Thomas Watson <twatson@granitenet.com>; Brown, David <david.brownjr@anheuser-busch.com>; Kaitlin Miller

<KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; repair <repair@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>
Subject: RE: 313406 || Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn |

Good morning @repair team.

Clease hel7 us schedule the site visit as soon as 7ossible. The affected lines are im7acting our daily o7erations, and we would greatly a77reciate your assistance in 7rioritizing this request.

Thank you for your su77ort.

8egards.



De: Thomas Watson <twatson@granitenet.com>
Enviado el: lunes, 5 de octubre de 2026 04:14 p. m.
Para: Brown, David <david.brownjr@anheuser-busch.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
CC: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>; repair <repair@granitenet.com>
Asunto: RE: Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn |

EXTERNAL EMAIL: Be cautious with links and attachments.twatson@granitenet.com

P i,

Thank you for reaching out. P ere is the latest u7date on your re7air'sq

Ticket 16p52226p '515kkp0526, 515kkp0p23, 515p5p5300q
The carrier has 7rovided a commitment date of 2026-10-15T21:00:00-04:00.

We will continue to monitor and kee7 you informed of any changes. Clease don't hesitate to reach out if you have further questions.

8ef: G8TTH-16p52226p

From: Brown, David <david.brownjr@anheuser-busch.com>
Sent: Monday, 05 October 2026 22:11:22
To: Thomas Watson <twatson@granitenet.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; repair <repair@granitenet.com>; DL-LAB Information Systems <DLLIS@Anheuser-Busch.com>; Douglas, Kayla <Kayla.Douglas@anheuser-busch.com>
Subject: RE: Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn |

That is 2 weeks away before any troubleshooting would even commence, and if it's not a local fii able issue then resolution would be further delayed as the carrier 3T&T would not be involved until after then. What can be done in the meanwhile to hel7 us troubleshoot and ascertain 7ossible cause)resolution now(This 7hone line is our only means to submit our daily regulatory results and that amount of time for us to sit by idle is not feasible.

Does a se7arate effort need to also be done to o7en a line of communication with 3T&T(When vandalism was the cause of our 7hone issues earlier this year, it took them a whole month to fii their lines. Would be nice to know simultaneously if there is a 7hysical issue on their end again.

Clease advise.

Thank you.

From: Thomas Watson <twatson@granitenet.com>
Sent: Monday, October 5, 2026 2:59 PM

To: Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; Brown, David <david.brownjr@anheuser-busch.com>; repair <repair@granitenet.com>
Subject: RE: Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn |

EXTERNAL EMAIL: Be cautious with links and attachments.twatson@granitenet.com

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The carrier has 7rovided a commitment date of 2026-10-15T21:00:00-04:00.

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8ef: G8TTH-16p52226p

From: Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>
Sent: Monday, 05 October 2026 21:56:01
To: NetOps Ticketing <NetOpsTicketing@granitenet.com>; Kaitlin Miller <KaMiller@granitenet.com>; Premier48 <Premier48@granitenet.com>; repair <repair@granitenet.com>; Vincent Lar <vlar@granitenet.com>
Cc: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; Brown, David <david.brownjr@anheuser-busch.com>
Subject: RE: Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn |

P i @repair@granitenet.com

We a77reciate your assistance and attention to this matter. 3s this issue is affecting our daily air quality emissions re7orting to the 3Q9 D, it is time-sensitive and requires urgent attention. Given the significant im7act of a 7revious delay earlier this year, we kindly ask for your hel7 in ei 7editing the site visit and 7roviding the earliest available a77ointment date.

8egards.



De: NetOpsTicketing@granitenet.com <NetOpsTicketing@granitenet.com>
Enviado el: lunes, 5 de octubre de 2026 02:13 p. m.
Para: T, Veerendra(Global-V) <Veerendra.T-ext@ab-Inbev.com>; S, Vijaykumar <Vijaykumar.S@AB-InBev.com>; kamiller@granitenet.com; premier48@granitenet.com; repair@granitenet.com; Marisela Dominguez Garcia <marisela.dominguez@ab-inbev.com>; vlar@granitenet.com
Asunto: Service Ticket #7027664 | Ticket Update | 05619915 - 15800 Roscoe Blvd | G360 | marisela.dominguez@ab-inbev.com | 4514083 | The fax line is not working; the local contact conn |

EXTERNAL EMAIL: Be cautious with links and attachments. **netopsticketing@granitenet.com**

Thomas Watson TW
10)5)2026
4:12 C9 -

P i,
We have set u7 a dis7atch for the issues re7orted on your ticket 'G8TTH-16p52226pq We will have a technician out to the site to check the 3 lines before the close of business October 15, 2026.
Details by line:

- Line 8187790826: committed for October 18, 2026
- Line 8187790923: committed for October 18, 2026
- Line 8189895300: committed for October 18, 2026

Clease let us know if you have any questions beforehand.
Thank you,
Granite Repair Team
8ef: G8TTH-16p52226p15500 8oscoe Blvd, Van Nuys, H3 p1406

From: Voice 8e7air Honnector <Voice8e7airHonnector@granitenet.com>
Sent: 9 onday, 05 October 2026 20:06:42
To: marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>G Veerendra.T-ei t@ab-Inbev.com <Veerendra.T-ei t@ab-Inbev.com>G Vi jaykumar.R@3 B-InBev.com <Vi jaykumar.R@3 B-InBev.com>Gre7air <re7air@granitenet.com>GVincent Lar <vlar@granitenet.com>
Subject: Rervice Ticket Tk02k664 u7dated

Rummary:
marisela.dominguez@ab-inbev.com | 4514053 | The fai line is not workingGthe local contact conn
Rtatus:O7en
Ticket T:k02k664
Hom7any:3nheuser-Busch Hom7anies, LLH
Hontact:9 arisela Dominguez Garcia
Chone:'kpkq103-k250
3ddress:15500 8oscoe Blvd
Van Nuys, H3 p1406
Discussion
G360
10)5)2026 4:06 C9 -

The fai line is not workingGthe local contact connected a 7hone to the line and did not get a dial tone.
The other two lines ring from the calling end, but the 7hones never receive the calls.

New COTs re7air submission:

Hom7any Name: 3nheuser-Busch Hom7anies, LLH

Carent 3ccount: 0441k5p1

Rite 3ccount Number: ['0561pp15']

Issue: Hannot receive calls

Tele7hone Numbers Im7acted: 515-kkp-0526 - l 3X line
515-p5p-5300 -9 ain line
515-kkp-0p23 - Recurity emergency line

Details: The fai line is not workingG the local contact connected a 7hone to the line and did not get a dial tone.
The other two lines ring from the calling end, but the 7hones never receive the calls.

Hontact details:

Local contact: David Brown - 515p055626

Email: marisela.dominguez@ab-inbev.com

3ccess hours:

9 on - l riday 5am-57m HRT

9 aintenance window:

0561pp15 - We need to confirm with the local contact

Hustomer Internal TicketT: None

View in G360

Customer Ticket #:

Discussion

Thomas Watson
10)5)2026
4:12 C9 -

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Granite Repair Team
8ef: G8TTH-16p52226p15500 8oscoe Blvd, Van Nuys, H3 p1406

From: Voice 8e7air Honnector <Voice8e7airHonnector@granitenet.com>
Sent: 9 onday, 05 October 2026 20:06:42
To: marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>G Veerendra.T-ei t@ab-Inbev.com <Veerendra.T-ei t@ab-Inbev.com>G Vi jaykumar.R@3 B-InBev.com <Vi jaykumar.R@3 B-InBev.com>Gre7air <re7air@granitenet.com>GVincent Lar <vlar@granitenet.com>
Subject: Rervice Ticket Tk02k664 u7dated

Rummary:
marisela.dominguez@ab-inbev.com | 4514053 | The fai line is not workingGthe local contact conn
Rtatus:O7en
Ticket T:k02k664
Hom7any:3nheuser-Busch Hom7anies, LLH
Hontact:9 arisela Dominguez Garcia
Chone:'kpkq103-k250
3ddress:15500 8oscoe Blvd
Van Nuys, H3 p1406
Discussion
G360
10)5)2026 4:06 C9 -

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3ccess hours:

9 on - l riday 5am-57m HRT

9 aintenance window:

0561pp15 - We need to confirm with the local contact

Hustomer Internal TicketT: None

View in G360

Vijaykumar.S@AB-InBev.com
10)5)2026 4:0p C9 -

P ello, I'm currently out of the office. I will res7ond to your email once I return. If it's something urgent that can't wait, 7lease contact me on my 7hone +p1 p54525452p Otherwise, I'll get back to you as soon as I'm back.
i

This message needs your attention

- This is their first email to you.

Cowered by 9 imecast
HGB3 NNE8INDIH3 TO8

P ello,

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If it's something urgent that can't wait, 7lease contact me on my 7hone +p1 p54525452p

Otherwise, I'll get back to you as soon as I'm back.

Thomas Watson
10) 5) 2026 4:0p C9 -

P i,
Thanks for reaching out. Granite ticket T: G8TTH-16p52226p has been created for 515p5p5300.
Our team is looking into it and will kee7 you u7dated. If you have any additional details to share, just re7ly to this email.
Thank you,
Granite Repair Team

From: Voice 8e7air Honnector <Voice8e7airHonnector@granitenet.com>
Sent: 9 onday, 05 October 2026 20:06:42
To: marisela.dominguez@ab-inbev.com <marisela.dominguez@ab-inbev.com>G Veerendra.T-ei t@ab-Inbev.com <Veerendra.T-ei t@ab-Inbev.com>G Vi jaykumar.R@3 B-InBev.com <Vi jaykumar.R@3 B-InBev.com>Gre7air <re7air@granitenet.com>GVincent Lar <vlar@granitenet.com>
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Ticket T:k02k664
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Chone:'kpkq103-k250

3ddress:15500 8oscoe Blvd
Van Nuys, H3 p1406
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Email: marisela.dominguez@ab-inbev.com

3ccess hours:

9 on - l riday 5am-57m HRT

9 aintenance window:

0561pp15 - We need to confirm with the local contact

Hustomer Internal TicketT: None

View in G360

G360
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Email: marisela.dominguez@ab-inbev.com

3ccess hours:
9 on - l riday 5am-57m HRT

9 aintenance window:
0561pp15 - We need to confirm with the local contact

Hustomer Internal TicketT: None

TP IR IR 3 NO-8ECLY E9 3IL. CLE3RE UTILIZE G360 l O8 TIHKETING l UNHTIONR

View in G360

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EXHIBIT 8

EMAIL TO SCAQMD CLERK OF THE BOARD INTERIM REGULAR VARIANCE PETITION SUBMITTAL

Edward Krisnadi

From: Edward Krisnadi
Sent: Tuesday, November 3, 2026 9:49 AM
To: clerkofboard@aqmd.gov
Cc: wen.zhang@anheuser-busch.com
Subject: Interim Regular Variance Petition - Anheuser-Busch (FID 16642)
Attachments: Anheuser-Busch_SCAQMD Variance Petition Form_10302026.pdf

Importance: High

On behalf of Anheuser-Busch LLC,. LA Brewery, I am submitting the attached interim short variance petition.

We will provide the hardcopies of the petition on a later time.

Please provide invoice for this petition.

Regards,

A. Edward Krisnadi
Operations Manager, Permitting & Compliance
Mobile +1 909.261.2927
Santa Ana, CA, USA | US Pacific Time
ekrisnadi@onterris.com • Onterris.com
Onterris