

EXHIBIT 15

8/5/25

The AT&T rep said ticket notes couldn't be updated due to a T1 outage. Once the cable is spliced, service will be restored, but no date was provided.

8/6/25

Spoke AT&T rep to create a new ticket for the CEMs line, but the system failed due to the T1 outage. The rep explained all tickets at the same address are "lumped" together and closed when the main ticket is closed. The T1 must be restored first.

Another AT&T rep later clarified TD286263 is an internal ticket. Our customer ticket is 562400780. The TD number is part of the same outage affecting multiple stolen/damaged T1 lines. There's currently no ETR (Estimated Time of Repair). My email was added to the ticket. A new CEMs line ticket, PG4BX26, was also created with my email attached.

8/13/25 – Richard & AJ

AT&T reported a fire at the Gardena Central Office (Aug 9–10) damaged many landlines including our CEMs line. No ETR for either line. They confirmed my email on file and added a note.

8/18/25 – Joseph (tech):

Technician Joseph said both CEMs and T1 lines were cut during theft. He would try a temporary fix the week of 8/18–8/22. The central office fire did not affect us.

8/19/25:

CEMs ticket PG4BX26 was cancelled. Tech Joseph showed the line had dial tone when tested before he left.

8/25/25:

Cemteks' Teddy reported no communication or dial tone. AT&T was called for a tech visit. Ticket had been cancelled rep Laura created a new one.

8/26/25:

No technician arrived.

8/27/25:

CAISO reported T1 line unresponsive. Rep Joseph said ETR was 8/29/25.

8/28/25: Wanda

Rep Wanda said ETR changed to 9/26/25 due to greater damage than what was expected. Tech Joseph planned to inspect lines again on 8/29 but did not show.

9/1/25:

Joseph confirmed no dial tone or T1 power. Checked manhole but found no issues suspected thieves cut and damaged cables again elsewhere.

9/2/25:

Tech did not return likely went to a different manhole.

9/3/25: Joseph

Joseph found multiple cuts in different manholes. Issue escalated to AT&T engineers.

9/9/25 – Charlotte:

ETR changed to 9/25/25. Damage worse than expected; engineers are reviewing. If not fixed, may be pushed to October. Use ticket 562400780 when calling.

9/15/25 – Ruben:

ETR moved from 9/11 to 9/18. Still no restoration.

9/16/25 – Joseph:

Internet outage today detected at our facility. Another copper theft occurred, cutting more cables including our fiber. No ETR. Joseph suggested escalation to engineers and construction.

Internet restored later that night around 10pm.

9/22/25 – Charlotte:

ETR changed to 9/22 by 8pm but may be push to 9/27 if unsuccessful.

9/29/25 – Charlotte:

No fix. ETR pushed to 11/25/25 due to multiple stolen cables (F1, F2) and three damaged manholes so far.

10/2/25 – Ruben:

Case still open fiber needs replacement. ETR keeps getting pushed.

10/2/25 – Bill:

Was given a phone number to contact for more info but the number provided was unrelated to AT&T.

10/6/25 – Bill:

Multiple vandalized manholes. Housing structures being rebuilt. ETR moved from 11/25 to 10/9 at 8am.

10/8/25 – Bill:

ETR still 10/9 at 8pm. Ticket TD updated.

10/10/25:

No resolution. Line still down. Ticket not updated.

10/15/25:

ETR changed to 11/1. Rep said he updated notes.

10/16/25 – Juan:

Requested contact from account manager. He said he'd email them with my info.

10/20/25 – Bill:

Work underway rebuilding manhole wall structures. No call or email received from account manager.

10/22/25:

System down; no updates. Tech scheduled for 10/24.

10/24/25 – Bill & Joel (tech)

Tech Joel installed a new T1 fiber jack but couldn't answer questions about ticketing system. He was only there to install the T1 Jack.

10/27/25 – Mat:

ETR pushed back again to 11/21/25.

10/30/25 Bill

ETR has not changed it is still 11/21/25

11/4/25 Bill, Christine, Lynn

Maintenance reached out to AT&T about cable equipment for replacement, but ETR is still 11/21/25.

Bill Transferred me to Christine; she said charges can be disputed for the months that the lines have not been working but couldn't tell me about the ETR being competed or being pushed back or why I couldn't see the notes on express ticketing.

She transferred me to Lynn who said she was also getting the same error on express ticketing and didn't know why it was happening either; she could see the notes that the reps have added on their system.

11/14/25 Ruben

ETR is still 11/21/25, I still can't see the notes on express ticketing, but I asked to keep updating them.

11/21/25 Ruben

ETR has changed to Nov 25th construction team is still waiting for equipment to arrive.

12/5/25

New notes on express ticketing sat "THIS TICKET WAS EVALUATED AGAINST A POTENTIAL LARGER NETWORK EVENT, BUT NO MAJOR INCIDENT WAS FOUND. THE NETWORK ALARM IMPACTING THIS SERVICE HAS SINCE CLEARED." But there is still no dial tone.

12/8/25 Bill

Technicians were at the other manholes where theft and damaged occurred, but they are waiting on ordered cables.

12/18/25 Veronica

Their test center is analyzing the next steps on 12-15-25 the steps were reviewed by a manager. ETR was pushed back to 1/23/26. Updates from cable team are pending.

12/29/25 Ruben

ETR is still 1/23/26, teams are still working on the issue

1/11/26 Was on hold for 2 hours the line dropped I called again and the line still dropped I will reach out again tomorrow.

1/12/26 Charlotte, Diet

Teams are still working on repairs, but ETR was pushed to 2/23/26 cable still needs to be ordered she transferred me to the technical department Diet, but it wasn't as useful as I expected Diet said he doesn't know why the ETR keeps changing and that the cable was ordered on 1/7/25. Note were updated on express ticketing.

1/20/26

I saw AT&T technicians working on the manhole by the on Walnut Street I approached and they were working on the stolen/damaged cable, and they were, I asked if it would be completed today again, they said yes. I also asked if they had any information on the other manholes that got damaged, but they did not know since they were only assigned the on they are working on.

Before I left for the day I plugged in our analog phone and still had no dial tone. Technicians said they would be back the next week.

2-2-26 Ruben

No ETR date, work is in jeopardy waiting for a resolution. Ruben says this type of work is being pushed all over SoCal.

2-12-26 Ruben

Last update was 9th of February stating no ETR date.

2-22-26

On hold for over an hour call dropped will call again tomorrow

2-23-26

On hold for over an hour call dropped I called again and was on hold for another hour called dropped again I will call again tomorrow.

2-24-26 Ruben

Notes show that the ticket is still in jeopardy, ETR keeps changing but with no date. Last update was on the 9th of February. Rep mentioned a disconnect ticket due to an order I asked him what that refers to but he doesn't know since he is just the rep and was not in the notes he has.

Still No ETR.

3-6-26 Ruben

No ETR and is still in jeopardy and it still escalated.

3-24-26 bill

Technicians are still waiting for cable as cable issues are still persistent and still working on issue

4-3-26 bill

Multiple Manholes have been vandalized; ducts have been pulled off and are working with supervisors for a different design. ETR July 3rd.

4-20-26

Called but system was down.

4-29-26 bill

ETR has not changed. Still an ongoing issue. Multiple manholes have been hit redesign for May 4th

5-5-26

No answer will call again

5-27-26 Ruben

ETR is still July 3rd no change ticket is still in jeopardy

6-6-26 Veronica

No ETR waiting for construction team and cable

6-20-26 champagne

Gave me our account manager's number said to call him to get more information on our ticket issue has not been resolved the circuit is no longer in their system I asked why she said she didn't know she was just reading the notes on her side.

Account manager is Jason Kanalakakis – 925- 216-3903

- I called but now answer left a voice mail

6-22-26

Called Jason account manager no answer again left voice mail

7-22-26

Called to inform me that account manager has not responded, they gave me the same number again but still no answer.

7-23-26 Jason

Told me circuit has been disconnected told me to reach out to his associate Allen Groves

I did reach out to Allen Groves I asked about the disconnect and why it was disconnected as we didn't not ask for a disconnect, he said it was through U-verse I asked him about our land line he said he would get back to me with that land line number I provided.

8-14-26

Waiting for your response from Allen

8-14-26

Allen provides a quote for a reconnect but did not specify for what kind of reconnect or if it was for the land line will reach out again.