



# Frequently Asked Questions

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## **Is there a cost to apply for the Replace Your Ride Program?**

The Replace Your Ride Program is **free** and there are no costs associated with applying for the program. To begin an application online please visit [www.replaceyourride.com](http://www.replaceyourride.com).

## **How does this program work?**

Replace Your Ride provides low income, qualifying applicants an incentive of **up to \$12,000** to replace their 2010 or older high polluting vehicle with a newer cleaner running plug-in hybrid, electric or fuel cell (hydrogen) vehicle. Applicants also have the option to replace their vehicle with an e-bike or a voucher for public transportation. Hybrid and gasoline vehicles are no longer eligible for applications submitted on or after July 1, 2024. For full information about the program please visit the website at [www.replaceyourride.com](http://www.replaceyourride.com).

## **How do I apply?**

This is an online application process. Please go to the website: [www.ReplaceYourRide.com](http://www.ReplaceYourRide.com). Click on the Get Started tab and create a user account for yourself, then log in using the UserID and Password you created and complete and submit the two-step online application. You will be required to upload copies of specific documents. A list of those documents can be found on the website.

## **How long will it take before I hear from a case manager after submitting my application?**

A Case Manager will contact you via e-mail once the submitted application is assigned (approx. 4 to 6 months).

## **How long will it take to determine eligibility?**

This varies per applicant. It is dependent on how complete the submitted application is and if additional information is required. If your documentation is complete and legible, the evaluation will be completed sooner.

## **Can I use the incentive to purchase a vehicle from a private party?**

No, if it is determined you qualify for the program, you will be required to purchase the replacement vehicle from a participating dealership. You can find that list on our website.

## **Can I replace more than one vehicle under the Replace Your Ride Program?**

No, this program is limited to one incentive per person and per IRS household. The IRS definition of a household member includes you and your spouse and anyone you claim as a dependent on your tax form. If you are claimed as a dependent on someone else's tax form, your household size includes the person who claimed you as a dependent, that person's spouse, and all claimed dependents including yourself.

## **Where can I find the list of participating dealerships?**

You can find a list of the participating dealerships by clicking on the 'Dealerships' icon or by selecting the 'Participant Resources' tab on the Replace Your Ride website.

## **Does my vehicle need to pass the smog check to qualify?**

No, a passing smog check is not required. However, a smog test or a Vehicle Inspection Report (VIR) must be done within 90 days before or 90 days after the application submission date. This shows us that your vehicle is operational and fully intact.

## **Can I lease a vehicle under the Replace Your Ride Program?**

Leases are available for applicants meeting certain criteria. Your case manager can provide further information.

**How long must I retain the vehicle if I receive funding through Replace Your Ride Program?**

30 Months.

**My car has a salvage title-can I still apply?**

Yes, but your vehicle must be registered as salvaged with the DMV and it must be fully registered at the time you submit your application.

**Does the area where I reside fall under the South Coast AQMD?**

Please go to the website at [www.replaceyourride.com](http://www.replaceyourride.com) and click on the “Check Eligibility” tab. Enter your information requested in the Eligibility Calculator. It will let you know if your zip code is within the South Coast AQMD jurisdiction.

**Where can I obtain the status of my application?**

Just log into your account on the Replace Your Ride website using your UserID and Password. The current status of your application will be located in a pink bar in the upper left. If you have been assigned a Case Manager, you can also contact the Case Manager for the status.

**I already bought a vehicle; can I apply for the Replace Your Ride Program?**

No, this program is not a rebate program. It is a voucher program and you must apply and qualify before you can begin the process of finding a replacement vehicle at a participating dealership.

**I don't currently own a vehicle; can I apply for the Replace Your Ride Program?**

No. This program requires that a qualifying vehicle is scrapped at the end of the process. You are replacing a vehicle with a newer vehicle, public transportation, or e-bike.