

GO ZERO Multifamily Program Step-by-Step Guide

Thank you for your interest in the GO ZERO Multifamily Program!

You have two options to apply for the rebate:

- Option 1:
 - Submit rebate reservation prior to the completion of the installation when funding is available;
 - Provide progress report at least every 30 days to maintain the reservation; and
 - Submit rebate application after the completion of the installation.
- Option 2:
 - Submit rebate application if the installation is completed.

The step-by-step guide is made up of four parts:

- How to Submit a Reservation (not mandatory, but recommended)
- How to Submit a Reservation Progress Report
- How to Submit a Rebate Application
- Appendix

Please follow the steps outlined. All form fields with an asterisk “*” are required. Contact gozeroapply@energycoalition.org if you have questions or need assistance completing the rebate application.

You will receive email notifications as your application progresses through each step of the Rebate process.

Before you get started, you will need the following documentation:

- For Reservation:
 - [Appliance Spreadsheet](#) - for more than one appliance
- For Reservation Progress Report:
 - Proof of incremental progress
 - Ex. purchase invoices, building permit information, installer timelines, etc
 - Application ID (if known) to edit an existing reservation
- For Rebate Application:
 - [Appliance Spreadsheet](#) - for more than one appliance
 - [Paid-in full invoices](#) containing:
 - Itemized costs for: Labor, Equipment, Electrical Upgrade(s), Permitting, and Other.
 - Model and associated serial number for the unit.
 - Rebate amount must be included if it will be issued to the Installer.
 - [IRS Form W9](#) (must be completed by the person or installer receiving the rebate)
 - Optional
 - Images of product nameplate (see appendix for how to collect)
 - Product specification sheets
 - [Electronic Funds Transfer \(EFT\) Authorization Form](#) (enables Willdan to directly deposit the rebate and should be completed by the person or installer that is receiving the rebate)

GO ZERO rebates may be combined with other federal, state, and local incentives. For more information, visit <https://www.aqmd.gov/go-zero/go-zero-other-incentives>.

Part 1 | How to Submit a Reservation:

GO ZERO Multifamily Home Page:

1. Navigate to (<https://gozeromultifamily.com/>) and click 'RESERVATIONS' on the website header

GO ZERO Multifamily Incentive Program

The South Coast Air Quality Management District (South Coast AQMD) GO ZERO Incentive Program offers rebates for multifamily properties for eligible space and/or water heating appliances installed on or after June 13, 2025.

- Must be located within South Coast AQMD's jurisdiction
- Owner or property manager in a residential building with 5+ dwelling units.
- Heat pumps replacing gas or propane furnaces or gas water heaters must be Energy Star certified.

Additional terms and conditions apply. See the Terms & Conditions or contact a Program Representative to learn more.

Quick Links:

- Funding Availability
- Eligibility
- Process

South Coast AQMD Jurisdiction Map

San Luis Obispo, San Joaquin Valley, Kern, Santa Barbara, Ventura, Los Angeles, Orange, Riverside, San Bernardino, San Diego, Imperial, Salton Sea.

South Coast AQMD

The South Coast AQMD GO ZERO pilot incentive program for zero-NOx emission space and water heating appliances.

Reservation Application Page:

2. After clicking 'RESERVATIONS,' scroll down until you see 'Reservation Application'
 - a. Reservation application will not be active when funding is not available.
3. Owner or Property Manager Information Section: Provide your information and address where the equipment will be installed.
 - a. To verify your installation address is within South Coast Air Quality Management District jurisdiction, click 'verify your address is in the jurisdiction'.

Owner or Property Manager Information

Contact First Name*

Contact Last Name*

Business Name
(If applicable, e.g., Property Management Company)

Contact Phone Number*

Contact Email*

Installation Street Address: Please verify your address is in the jurisdiction before applying.

Installation City*

Installation Zip Code*

Dwelling(s) is/are occupied by:*

☐ Owner

☐ Tenant

☐ Both

Applicant is the:*

☐ Owner

☐ Property Manager

☐ Owner and Property Manager

☐ Installer

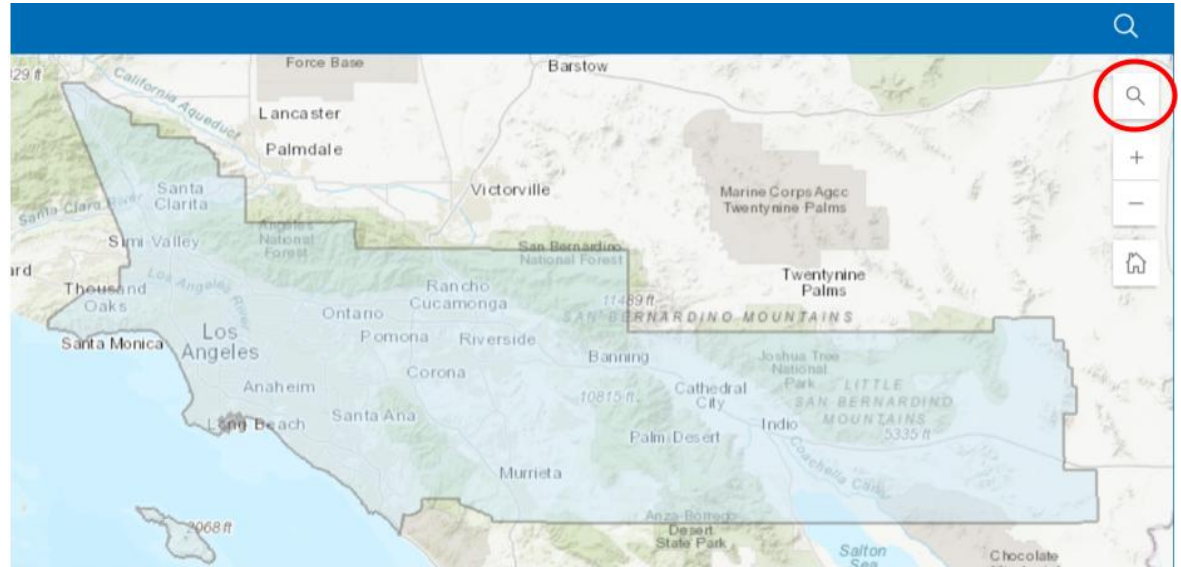
Will the installation take place in an overburdened area? (As defined by Cal Enviroscreen: <https://oehha.ca.gov/calenviroscreen/sb535>)*

☐ Yes

☐ No

☐ Unsure

- i. Click on 'South Coast AQMD link' at the top of the page and it will take you to the following jurisdiction map (<https://data-scaqmd-online.opendata.arcgis.com/maps/84db0eaf0e76428ebeb42b4767d286b8/explore>).
- ii. Click the gray magnifying icon in the upper right corner of the map and enter the installation address



1. If your address appears in the blue shaded area, your project is within South Coast AQMD's jurisdiction, and you may proceed with the next steps.
 2. If your address does not appear in the blue shaded area, your project is out of South Coast AQMD's jurisdiction and does not qualify for rebates.
- b. To verify if your installation takes place in an overburdened area, click the highlighted link.
Owner or Property Manager Information

Contact First Name*	Contact Last Name*
Business Name (If applicable, e.g., Property Management Company)	
Contact Phone Number*	Contact Email*
us +1	
Installation Street Address (Please verify your address is in the jurisdiction before applying.)*	
Installation City*	Installation Zip Code*
Dwelling(s) is/are occupied by:*	Applicant is the:*
☐ Owner ☐ Tenant ☐ Both	☐ Owner ☐ Property Manager ☐ Owner and Property Manager ☐ Installer
Will the installation take place in an overburdened area? (As defined by Cal EnviroScreen https://oehha.ca.gov/calenviroscreen/sb535)*	
☐ Yes ☐ No ☐ Unsure	

- i. Scroll down until you see 'Disadvantaged Communities Map'. Click the gray magnifying icon in the upper right corner of the map and enter the installation zip code.

Disadvantaged Communities Map

[Click to open this map in a new window](#)



1. If your zip code appears in the red shaded area, click 'Yes' on the application.
 2. If your zip code does not appear in the red shaded area, click 'No' on the application.
4. Installer Information Section: Provide the installer's information, describe the current status of the project, and list other rebates the project will utilize.

Installer Information

Company Name*

Contact First Name

Contact Last Name

Contact Phone Number*

Contact Email*

Installer License Number*

Estimated Completion Date (up to 6 months allowed)*

Installer Mailing Address*

City*

State*

Zip Code*

Please describe the current status of your project.*

Other rebates applied for or intend to apply for:

5. Appliance Information Section:

a. One Appliance

- i. Under 'I am applying for,' select 'One Appliance Only'. If you are applying for more than one appliance, skip to *Step 5.b*.

Appliance Information

ONE Appliance Only: If you are applying for a rebate for one appliance only, select "One Appliance Only" from the drop down menu and complete the next step.

TWO or more Appliances: Select "Two or more Appliances" from the drop down menu and [download and populate the table in this excel file](#) for ALL appliances. The completed excel file must be uploaded with the other required documents at the end of this application.

If you are applying for rebate codes J or K, please reach out to The Energy Coalition at gozeroapply@energycoalition.org for a customized spreadsheet to submit.

For the Rebate Code field, [scroll up to the Rebate Table](#) or [download the PDF](#).

I am applying for*

Search

One Appliance Only

Two or more Appliances

- ii. Provide the Apt / Unit # where the product will be installed, as well as the corresponding [rebate code](#). Provide the brand, model, and capacity in gallons for heat pump water heaters or kBTU/hr for HVAC heat pumps for both the old and new equipment.

Old Equipment

Brand*

Please complete this required field.

Model*

Please complete this required field.

Capacity*

Please complete this required field.

New Equipment

Brand*

Please complete this required field.

Model*

Please complete this required field.

Capacity*

Please complete this required field.

- iii. Proceed to *Step 6*.
- b. Two or More Appliances
- i. Under 'I am applying for,' select 'Two or more Appliances' and click 'download and populate the table in this excel'.

Appliance Information

ONE Appliance Only: If you are applying for a rebate for one appliance only, select "One Appliance Only" from the drop down menu and complete the next step.

TWO or more Appliances: Select "Two or more Appliances" from the drop down menu and **download and populate the table in this excel file** for ALL appliances. The completed excel file must be uploaded with the other required documents at the end of this application.

If you are applying for rebate codes J or K, please reach out to The Energy Coalition at gozeroapply@energycoalition.org for a customized spreadsheet to submit.

For the Rebate Code field, [scroll up to the Rebate Table](#) or [download the PDF](#).

I am applying for*



- ii. Complete the '[Appliance Spreadsheet](#)' for Rebate Codes A-I. For Rebate Codes J or K, please reach out to gozeroapply@energycoalition.org for a customized spreadsheet to submit.

6. Attach Documents Section:

- a. Once ready, upload the appliance spreadsheet to your application by selecting 'Choose File'

Attach Documents

Appliance Spreadsheet: Required only if you are applying for a rebate for two or more appliances. If you are applying for one appliance only, please populate the "Appliance Information" above.*

Choose File No file chosen

- b. Select the spreadsheet from computer storage
- c. File is uploaded when it says 'Upload complete'

Attach Documents

Appliance Spreadsheet: Required only if you are applying for a rebate for two or more appliances. If you are applying for one appliance only, please populate the "Appliance Information" above.*

Choose File No file chosen

Upload complete

7. Once you've completed *Steps 3-6* and are ready to submit your reservation application, click the 'Next' button at the bottom of the page

Submit Your Reservation Application:

8. After clicking 'Next,' you will be redirected to the final steps of the reservation application.
9. Read and sign the 'Certification of Rebate Reservation Submission' and 'Terms & Conditions' sections
 - a. Verify your signature by clicking 'VERIFY SIGNATURE.' A pop-up screen will appear stating that your electronic signature is equivalent to a handwritten signature. Select 'AGREE.'

Signer Printed Name*

Please complete this required field.

Signer Title*

Please complete this required field.

Company*

Please complete this required field.

Your E-Signature*

VERIFY SIGNATURE

CLEAR SIGNATURE

Your electronic signature are the legal equivalent of your manual/handwritten signature and considered original to the extent allowed by applicable law.

AGREE

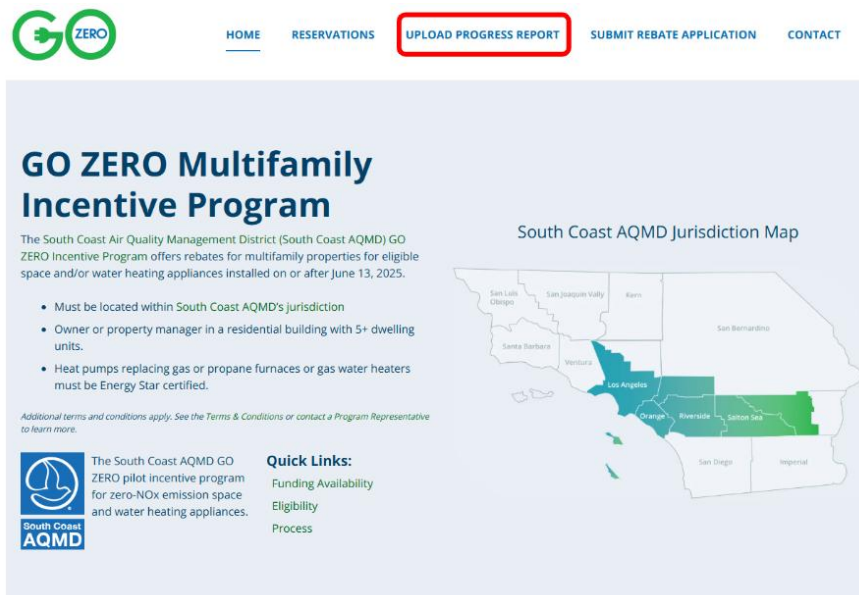
DISAGREE

10. Click 'Submit' once you are ready to complete the reservation application.
11. Congratulations! Your reservation application is now under review.

Part 2 | How to Submit a Reservation Progress Report:

GO ZERO Multifamily Home Page:

1. Navigate to (<https://gozeromultifamily.com/>) and click 'UPLOAD PROGRESS REPORT' on the website header



The screenshot shows the GO ZERO Multifamily Home Page. The navigation bar includes links for HOME, RESERVATIONS, **UPLOAD PROGRESS REPORT** (highlighted with a red box), SUBMIT REBATE APPLICATION, and CONTACT. The main content area features the GO ZERO Multifamily Incentive Program logo and a map of the South Coast AQMD Jurisdiction. The map shows the jurisdiction area in Southern California, including San Luis Obispo, Santa Barbara, Ventura, Los Angeles, Orange, Riverside, San Diego, and Imperial. The text on the page states: "The South Coast Air Quality Management District (South Coast AQMD) GO ZERO Incentive Program offers rebates for multifamily properties for eligible space and/or water heating appliances installed on or after June 13, 2025." Below this, there are bullet points listing eligibility criteria: "Must be located within South Coast AQMD's jurisdiction", "Owner or property manager in a residential building with 5+ dwelling units", and "Heat pumps replacing gas or propane furnaces or gas water heaters must be Energy Star certified." A "Quick Links" section provides links for "Funding Availability", "Eligibility", and "Process".

Progress Report Upload for Reserved Projects Page:

2. After clicking 'UPLOAD PROGRESS REPORT,' you will be redirected to the Progress Report Upload for Reserved Projects page.
3. Complete the information for your project, including: providing reservation application IDs, uploading proof of incremental progress, and describing current project status.

Application ID (if known)

(this was provided in the Reservation approval email from Willdan)

First Name*

Last Name*

Phone Number*

Email*

Installation Street Address*

Installation City*

Installation Zip Code*

Estimated Completion Date*

File Upload*

No file chosen

Please complete this required field.

Please describe the current state of your project and the progress you expect to make in the next 30 days.

If you need support, please contact Willdan: (844) 437-0481 or GOZEROMultifamily@willdan.com.

4. After you've completed *Step 3*, and are ready to share your project's progress, select the 'Submit' button at the bottom right-hand of your screen.
5. Repeat the steps in this section every thirty (30) calendar days to continue to reserve your rebate funding.
6. Once project installation is complete and you are ready to apply for rebates, proceed to the next section, 'How to Submit a Rebate Application'.

Part 3 | How to Submit a Rebate Application:

GO ZERO Multifamily Home Page:

1. Navigate to (<https://gozeromultifamily.com/>) and click 'SUBMIT REBATE APPLICATION' on the website header

[HOME](#)[RESERVATIONS](#)[UPLOAD PROGRESS REPORT](#)[SUBMIT REBATE APPLICATION](#)[CONTACT](#)

GO ZERO Multifamily Incentive Program

The South Coast Air Quality Management District (South Coast AQMD) GO ZERO Incentive Program offers rebates for multifamily properties for eligible space and/or water heating appliances installed on or after June 13, 2025.

- Must be located within South Coast AQMD's jurisdiction
- Owner or property manager in a residential building with 5+ dwelling units.
- Heat pumps replacing gas or propane furnaces or gas water heaters must be Energy Star certified.

Additional terms and conditions apply. See the Terms & Conditions or contact a Program Representative to learn more.



The South Coast AQMD GO ZERO pilot incentive program for zero-NOx emission space and water heating appliances.

Quick Links:

[Funding Availability](#)
[Eligibility](#)
[Process](#)

South Coast AQMD Jurisdiction Map



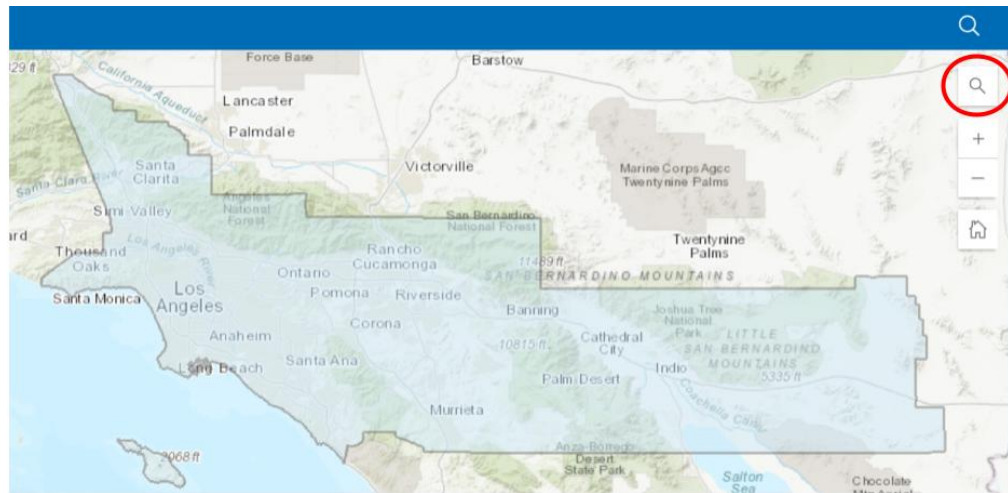
Rebate Application Page:

2. After clicking 'SUBMIT REBATE APPLICATION,' scroll down until you see 'Multifamily Rebate Application'
3. Owner or Property Manager Information Section: Provide your information and address where the equipment was installed.
 - a. To verify your installation address is within South Coast Air Quality Management District jurisdiction, click 'verify your address is in the jurisdiction'.

Owner or Property Manager Information

Contact First Name*	Contact Last Name*
Business Name (If applicable, e.g., Property Management Company)	
Contact Phone Number*	Contact Email*
Installation Street Address: Please verify your address is in the jurisdiction before applying.	
Installation City*	Installation Zip Code*
Dwellings(s) is/are occupied by:*	Applicant is the:*
☐ Owner	☐ Owner
☐ Tenant	☐ Property Manager
☐ Both	☐ Owner and Property Manager
	☐ Installer
Will the installation take place in an overburdened area? (As defined by Cal Enviroscreen: https://oehha.ca.gov/calenviroscreen/sb535)*	
☐ Yes	
☐ No	
☐ Unsure	

- i. Click on 'South Coast AQMD link' at the top of the page and it will take you to the following jurisdiction map (<https://data-scaqmd-online.opendata.arcgis.com/maps/84db0eaf0e76428eb42b4767d286b8/explore>).
- ii. Click the gray magnifying icon in the upper right corner of the map and enter the installation address



1. If your address appears in the blue shaded area, your project is within South Coast AQMD's jurisdiction, and you may proceed with the next steps.
 2. If your address does not appear in the blue shaded area, your project is out of South Coast AQMD's jurisdiction and does not qualify for rebates.
- b. To verify if your installation takes place in an overburdened area, click the highlighted link.
Owner or Property Manager Information

Contact First Name*	Contact Last Name*
Business Name (If applicable, e.g., Property Management Company)	
Contact Phone Number*	Contact Email*
us +1	
Installation Street Address (Please verify your address is in the jurisdiction before applying.)*	
Installation City*	Installation Zip Code*
Dwelling(s) is/are occupied by:*	Applicant is the:*
☐ Owner ☐ Tenant ☐ Both	☐ Owner ☐ Property Manager ☐ Owner and Property Manager ☐ Installer
Will the installation take place in an overburdened area? (As defined by Cal Enviroscreen https://oehha.ca.gov/calenviroscreen/sb535)*	
☐ Yes ☐ No ☐ Unsure	

- i. Scroll down until you see 'Disadvantaged Communities Map'. Click the gray magnifying icon in the upper right corner of the map and enter the installation zip code

Disadvantaged Communities Map

[Click to open this map in a new window](#)



1. If your zip code appears in the red shaded area, click 'Yes' on the application.
 2. If your zip code does not appear in the red shaded area, click 'No' on the application.
4. Installer Information Section: Provide the installer's information and other rebates the project will utilize.
- ## Installer Information

Company Name*

Contact First Name

Contact Last Name

Contact Phone Number*

us ▼ +1

Contact Email*

Installer License Number*

Installation Completion Date*

MM - DD - YYYY

Installer Mailing Address*

City*

State*

Zip Code*

Please list other rebates that you intend to apply for (or have already applied for), including the status of your application:

5. Appliance Information Section:
- a. One Appliance
 - i. Under 'I am applying for,' select 'One Appliance Only'. If you are applying for more than one appliance, skip to *Step 5.b*.

Appliance Information

ONE Appliance Only: If you are applying for a rebate for one appliance only, select "One Appliance Only" from the drop down menu and complete the next step.

TWO or more Appliances: Select "Two or more Appliances" from the drop down menu and [download and populate the table in this excel file](#) for ALL appliances. The completed excel file must be uploaded with the other required documents at the end of this application.

If you are applying for rebate codes J or K, please reach out to The Energy Coalition at gozeroapply@energycoalition.org for a customized spreadsheet to submit.

For the Rebate Code field, [scroll up to the Rebate Table](#) or [download the PDF](#).

I am applying for*

Search

One Appliance Only

Two or more Appliances

- ii. Provide the apt / unit # where the product has been installed as well as the corresponding [rebate code](#). Provide the brand, model, and capacity in gallons for heat pump water heaters or kBTU/hr for HVAC heat pumps for both the old and new equipment

Old Equipment

Brand*	Model*	Capacity*
Please complete this required field.	Please complete this required field.	Please complete this required field.

New Equipment

Brand*	Model*	Capacity*
Please complete this required field.	Please complete this required field.	Please complete this required field.

- iii. Proceed to **Step 6**.
- b. Two or More Appliances
- i. Under 'I am applying for, 'select 'Two or more Appliances' and click 'download and populate the table in this excel'.

Appliance Information

ONE Appliance Only: If you are applying for a rebate for one appliance only, select "One Appliance Only" from the drop down menu and complete the next step.

TWO or more Appliances: Select "Two or more Appliances" from the drop down menu and [download and populate the table in this excel file](#) for ALL appliances. The completed excel file must be uploaded with the other required documents at the end of this application.

If you are applying for rebate codes J or K, please reach out to The Energy Coalition at gozeroapply@energycoalition.org for a customized spreadsheet to submit.

For the Rebate Code field, [please scroll up to the Rebate Table](#) or [open a PDF of the table](#).

I am applying for*

Two or more Appliances

- ii. Complete the '[Appliance Spreadsheet](#)' for Rebate Codes A-I. For Rebate Codes J or K, please reach out to gozeroapply@energycoalition.org for a customized spreadsheet to submit.
6. Cost Information Section: Provide the costs associated from your invoice; enter zero if there are no costs for an item. The cost total will automatically populate at the bottom of the section.

Cost Information

Please enter the following cost items from your invoice, which must be uploaded at the end of this rebate application. Enter 0 if there are no costs for an item. [A sample invoice template is available here](#).

Material Costs*

Please complete this required field.

Labor Costs*

Please complete this required field.

Electrical Upgrade Costs*

Please complete this required field.

Permitting Costs*

Please complete this required field.

Other Costs*

Please complete this required field.

Total Cost Calculation:

\$0.00

7. Attach Documents Section:
- a. Click on the 'Choose file' button

Attach Documents

Please use the following links to upload the documents required for your application.

Project Invoice must include itemized costs for*:

- Labor, Equipment, Electrical upgrade(s), Permitting and Other.
- Rebate amount if the Rebate check will be issued to the Installer.
- [An invoice template is available here.](#)*

Choose File No file chosen

- b. Select document from computer storage
- c. File is uploaded when it says 'Upload complete'

Project Invoice must include itemized costs for*:

- Labor, Equipment, Electrical upgrade(s), Permitting and Other.
- Rebate amount if the Rebate check will be issued to the Installer.
- [An invoice template is available here.](#)*

Installer Invoice Sample.xlsx

Upload complete



- d. Repeat Steps 7.a. - 7.c. for all remaining documents

Appliance Spreadsheet: Required only if you are applying for a rebate for two or more appliances. If you are applying for one appliance only, please populate the "Appliance Information" above.*

No file chosen

IRS Form W-9 completed by the entity that will receive the rebate.*

No file chosen

Electronic Funds Transfer Form (OPTIONAL) completed by the entity that will receive the rebate to receive the rebate directly deposited, rather than a mailed check.

No file chosen

8. Once you have completed Steps 1-7 and are ready to submit your rebate application, click the 'Next' button at the bottom of the page.

Submit Your Rebate Application:

9. After clicking 'Next,' you will be redirected to the final steps of the rebate application.
10. Read and sign the 'Certification of Rebate Application Submission' and 'Terms & Conditions' sections
 - a. Verify your signature by clicking 'VERIFY SIGNATURE.' A pop-up screen will appear stating that your electronic signature is equivalent to a handwritten signature. Select 'AGREE.'

Signer Printed Name*

Please complete this required field.

Signer Title*

Please complete this required field.

Company*

Please complete this required field.

Your E-Signature*



VERIFY SIGNATURE

←

CLEAR SIGNATURE

Your electronic signature are the legal equivalent of your manual/handwritten signature and considered original to the extent allowed by applicable law.

AGREE

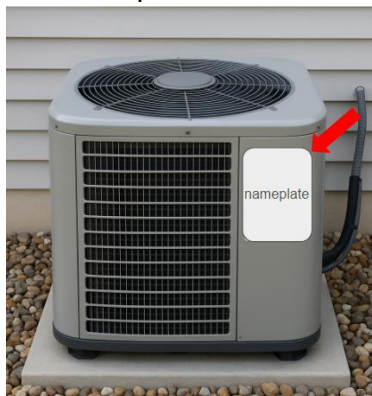
DISAGREE

11. (Optional) Certification to Release Rebate Funds to Installer Section: Provide signature if you are releasing the rebate payment to your installer. Repeat *Step 10.a.* to verify your signature.
12. Click 'Submit' once you are ready to complete the application.
13. Congratulations! Your application is now under review, and the Willdan team will reach out to you for updates on your rebate application status.

Part 4 | Appendix:

Use the images below to locate your product nameplates

- Heat Pump HVAC



- Heat Pump Water Heater

