## **Frequently Asked Questions**

## Online Application Filing – Dry Cleaning Machines

Who is eligible?	Applications for new or existing dry cleaning equipment at new or existing facilities.
How do I start?	Visit aqmd.gov and click on Permits and then Online Application Filing. First-time users will need to register by creating a user name and password.
What information will I need?	You will need the same information as if you were applying via paper forms, such as your facility information (Facility ID), Make and Model of equipment, solvent type, operational data, payment information (credit card # or e-check).
What if I do not have a Facility ID?	You can create a new Facility ID (based on the facility location address) after completing the user registration process.
How much does it cost?	Online permitting fees are the same as for a conventional permit application, in accordance with the most recently approved SCAQMD Rule 301. Please refer to the Online Fee Calculator.
How long will it take?	The online application process will take about 30 to 45 minutes.
How do I get my permit?	If the equipment and operation can be verified online as in compliance with all rules, a permit will be sent to you via email within 60 minutes.
How do I pay?	The online application process accepts payment by e-check or credit card. A convenience fee (collected by the third party payment processor) will apply to credit card transactions. No additional fees are incurred when an e-check is used.
In what cases will I not get a permit online?	When a determination that compliance cannot be verified online for any of the applicable rules. Typical examples include close proximity (1/4 mile) to a school, using a dry cleaning machine or solvent that is not listed in the program, or if the facility has an open Notice of Violation(s).
If I don't get my permit online, what happens?	Your application will be submitted electronically to the SCAQMD. An engineer will then evaluate the application to address the areas that require further analysis to verify compliance. Online-filed applications will be processed as quickly as possible.
About the program	
I registered, but now I cannot log-in.	You will need to "activate" your account by using the link in the email that was sent to you during the registration process with the subject of "AQMD's Subscriber Email Address Verification". Open this email and click on the link to verify and activate your account. If you do not receive this email, please make sure to check your "spam" or "junk" folders.